

Seat No.	
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**M.S.W. (Semester - I) (New) (CBCS) Examination: March/April-2024  
Introduction to Social Case work (MSW1101)**

Day & Date: Friday, 10-05-2024  
Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple choice questions.**

**10**

- 1) Social Case work is \_\_\_\_\_ help.
  - a) Professional
  - b) Technical
  - c) Non-Professional
  - d) Other than above
- 2) In case work case worker tries to understand the root cause of the problem through \_\_\_\_\_.
  - a) Exploring the client's problem
  - b) Behaviour
  - c) Counselling
  - d) Other than above
- 3) Case work component includes \_\_\_\_\_.
  - a) Person
  - b) Problem
  - c) Place
  - d) All above
- 4) In social case work process the 'Person' must have \_\_\_\_\_.
  - a) Problem
  - b) Process
  - c) Place
  - d) Other than above
- 5) Social Case work deals with \_\_\_\_\_.
  - a) Psycho-Social Problem
  - b) Financial Problem
  - c) Mental health issues
  - d) Other than above
- 6) \_\_\_\_\_ has defined case work as the art of bringing about the better adjustments in the social relationship of the individual.
  - a) Richmond
  - b) Watson
  - c) Queen
  - d) Other than above
- 7) Visiting the home of the client means \_\_\_\_\_.
  - a) Home Visit
  - b) Visit
  - c) Family Visit
  - d) Other than above
- 8) Person with problem means \_\_\_\_\_.
  - a) Client
  - b) Patient
  - c) Problematic Person
  - d) Other than above
- 9) In \_\_\_\_\_ 'Social Diagnosis' got published.
  - a) 1917
  - b) 1918
  - c) 1920
  - d) 1921
- 10) Skills in Social Case work includes \_\_\_\_\_.
  - a) Exploring problem
  - b) Resource mobilization
  - c) Home visit
  - d) All above

- Q.2 Write short notes on. (Any Five)** **25**
- a) Exploring the problem in Social Case work.
  - b) Professional Relationship.
  - c) 'Place' in Social Case Work.
  - d) School case work.
  - e) Non-Judgemental attitude.
  - f) Communication in Social Case work.
- Q.3** a) Write on Principles of Social Case Work. **15**  
**OR**  
b) Write on Social case work with Family.
- Q.4** a) Various Skills and Techniques used in Social Case work. **15**  
**OR**  
b) Write on Case work in Industry.
- Q.5** Write on various settings of Social Case Work. **15**

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**M.S.W. (Semester - I) (New) (CBCS) Examination: March/April-2024**  
**Introduction to Social Group Work (MSW1102)**

Day & Date: Monday, 13-05-2024  
 Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions**

**10**

- 1) Group work is carried on with \_\_\_\_\_ group.
  - a) Voluntary
  - b) Fixed
  - c) Caste
  - d) Flexible
- 2) All social work activities are \_\_\_\_\_ and purposeful.
  - a) Unplanned
  - b) basic
  - c) Planned
  - d) none of the above
- 3) Social group work enables members to involve themselves in the process of \_\_\_\_\_.
  - a) Problem solving
  - b) problem creating
  - c) problem forming
  - d) problem making
- 4) The programmes in social group work should be \_\_\_\_\_.
  - a) Constant
  - b) flexible
  - c) rigid
  - d) none of the above
- 5) One peer group member is an example of \_\_\_\_\_.
  - a) Social group
  - b) secondary group
  - c) institution
  - d) association
- 6) The aims of group discussion are \_\_\_\_\_.
  - a) Promoting growth
  - b) making decision
  - c) solving problems
  - d) all of the above
- 7) \_\_\_\_\_ is a creative way of helping the members to look at their own behaviour.
  - a) Discussion
  - b) decision making
  - c) Role play
  - d) counselling
- 8) Positive relationship leads to increase \_\_\_\_\_.
  - a) Interaction
  - b) frustration
  - c) conflicts
  - d) ego
- 9) Social group work is \_\_\_\_\_ of social work.
  - a) Preventive aspect
  - b) curative aspect
  - c) Normal aspect
  - d) promotive aspect
- 10) \_\_\_\_\_ are the source of information for other workers.
  - a) Books
  - b) guidance
  - c) records
  - d) none of the above

- Q.2 Write short notes on (Any Five)** **25**
- a) Recording in group work.
  - b) Characteristics of group.
  - c) Theories of group formation.
  - d) Forms of Interaction.
  - e) Evaluation skills.
  - f) Group development.
- Q.3 Write long answer.** **15**
- a) Define social group work and explain the aims and objectives of it.
- OR**
- b) Discuss the influence of group on individuals and society.
- Q.4 Write long answer.** **15**
- a) Explain the various principles of social group work.
- OR**
- b) Elucidate the skills of group work.
- Q.5 Write long answer.** **15**
- State the techniques of working with group with your field work experience.

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**M.S.W. (Semester - I) (New) (CBCS) Examination: March/April-2024  
Community Organization & Development Practices (MSW1103)**

Day & Date: Wednesday, 15-05-2024  
Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple choice question.**

**10**

- 1) Community organization \_\_\_\_\_ the quality of life of the members of community.
  - a) Improves
  - b) Disturbs
  - c) Lowers
  - d) None of the above
- 2) The aim of the community organization is to develop \_\_\_\_\_ of the community.
  - a) Problem
  - b) Capacity
  - c) Injustice
  - d) None of the above
- 3) Role of community organizer is \_\_\_\_\_.
  - a) Counsellor
  - b) Mediator
  - c) Facilitator
  - d) All of the above
- 4) PRA stands for \_\_\_\_\_.
  - a) Participatory Rapid Action
  - b) People Rapid Action
  - c) Participatory Rural Appraisal
  - d) Public Rapid Appraisal
- 5) The word Tribe is derived from \_\_\_\_\_.
  - a) Latin word
  - b) German word
  - c) Indian word
  - d) French word
- 6) \_\_\_\_\_ are the principles of community organization.
  - a) Planning
  - b) Peoples participation
  - c) Social welfare
  - d) All of the above
- 7) Characteristics of rural community are \_\_\_\_\_.
  - a) Dependence on agriculture
  - b) Dependence on forest
  - c) Dependence on city life
  - d) Dependence on globalisation
- 8) \_\_\_\_\_ is used to develop stories and documentary in community.
  - a) Audio making
  - b) Script writing
  - c) Video making
  - d) All of the above
- 9) Sustainable development goals were started from which year \_\_\_\_\_.
  - a) 2015
  - b) 2016
  - c) 2017
  - d) 2018
- 10) \_\_\_\_\_ number of goals are listed in sustainable development.
  - a) 15
  - b) 16
  - c) 17
  - d) 18

- Q.2 Write short notes on. (Any Five)** **25**
- a) Community mapping
  - b) Social capital mapping
  - c) Models of community organization
  - d) Networking in community
  - e) Evaluation
  - f) Principles of community organization
- Q.3 Write any one of the following.** **15**
- a) Explain Social change model in detail.
- OR**
- b) Discuss the importance of peoples participation in community organization.
- Q.4 Write any one of the following.** **15**
- a) What is Community organization and explain the methods of community organization.
- OR**
- b) Describe the concept of sustainable development and its goals.
- Q.5 Elaborate the various types of the community and its characteristics.** **15**

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**M.S.W. (Semester-I) (New) (CBCS) Examination: March/April-2024**  
**Introduction to Social Work Research (MSW1104)**

Day & Date: Friday, 17-05-2024  
 Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) Case Study Method is the type of \_\_\_\_\_ Research.
  - a) Qualitative
  - b) Quantitative
  - c) Both
  - d) None of these
- 2) The variable is the effect or outcome of another variable is \_\_\_\_\_.
  - a) Independent
  - b) Dependent
  - c) Continuous
  - d) Discrete
- 3) \_\_\_\_\_ research design assess the effectiveness of a programme, policy or a project.
  - a) Action
  - b) Intervention
  - c) Evolution
  - d) Explanatory
- 4) \_\_\_\_\_ is /are the secondary sources of data collection.
  - a) Journals
  - b) Books
  - c) Historical monuments
  - d) All of these
- 5) Purposive sampling is the type of \_\_\_\_\_ sampling method.
  - a) Non Random
  - b) Random
  - c) Probability
  - d) None of these
- 6)  $H_0$  is the symbol of \_\_\_\_\_ Hypothesis.
  - a) Research
  - b) Null
  - c) Working
  - d) Non Rational
- 7) Sources of data collection in social work research are of \_\_\_\_\_ type.
  - a) Three
  - b) Four
  - c) Two
  - d) Six
- 8) In social work research, \_\_\_\_\_ is/are filled by researcher.
  - a) Observation Schedule
  - b) Interview Schedule
  - c) Mailed Questionnaire
  - d) Both A and B
- 9) The aggregate of all the units pertaining to study is called a \_\_\_\_\_.
  - a) Universe
  - b) Sampling
  - c) Research Design
  - d) Hypothesis
- 10) The term hypothesis is \_\_\_\_\_.
  - a) Tentative solutions
  - b) Presumptions
  - c) Assumptions
  - d) All of these

- Q.2 Write Short notes on any 5 out of 6.** **25**
- a) Sources of data collection
  - b) Non random sampling method & its type
  - c) Types of schedule.
  - d) Hypothesis and its type
  - e) Approaches in Social work research
  - f) Methods of data collection.
- Q.3 Answer any one of the following.** **15**
- a) Explain Review of Literature and its format in detail.
- OR**
- b) What is research design? Discuss any 6 types of research design.
- Q.4 Write answer any one of the following question.** **15**
- a) Highlight the various types of Probability / Random sampling method in social work research.
- OR**
- b) Explain the steps in case study research.
- Q.5 Describe different techniques of data collection.** **15**



- Q.2 Write Short notes on any 5 out of 6.** **25**
- a) What is social change?
  - b) Concept of social reform.
  - c) Family and Child Welfare setting and issues.
  - d) Need of social security.
  - e) Importance of social work.
  - f) Vulnerable sections and Social Work.
- Q.3 Answer the following question. (Any one)** **15**
- a) What are objectives of Social Work?
- OR**
- b) Discuss values in Social Work.
- Q.4 Write answer the following question. (Any one)** **15**
- a) Explain various roles of Social Worker.
- OR**
- b) What are methods of Social Work?
- Q.5 Answer the following question.** **15**
- Explain in detail principles of Social Work.



- Q.2 Write short notes. (Any Five)** **25**
- a) Adjustment and mal-adjustment
  - b) Importance of Introspection
  - c) What includes in learning?
  - d) What includes in behaviour?
  - e) What is custom and its influence on behaviour?
  - f) What includes environment?
- Q.3 Write long answers. (Any One).** **15**
- a) Discuss the methods of studying of human behaviour.
- OR**
- b) Write on growth and development.
- Q.4 Write long answers. (Any One).** **15**
- a) Explain the Indian Ashram's system of lifespan.
- OR**
- b) Explain the regional and economic perspective of development.
- Q.5 Write Long answer.** **15**
- Discuss the influence of family, gender, school, community on development of child.



- 10) Which of the following is not an important advantage of a joint family system?  
a) It encourages savings                      b) It makes leisure possible  
c) It provides social security                d) All of above

**Q.2 Write Short Notes. (Any Five) 25**

- a) Nature of Social Diversity
- b) Occupation
- c) Characteristics of Women's Organizations
- d) Functions of Marriage
- e) Urban Community
- f) Social System

**Q.3 Write Answer Any One of the following. 15**

- a) Define Society and explain the characteristics types and functions of society.  
**OR**
- b) Write an essay on 'Unity in diversity' in India.

**Q.4 Write Answer Any One of the following. 15**

- a) Discuss the different forms of marriage and critical aspects of marriages in India.  
**OR**
- b) Elaborate the types of women organization and problems faced by women's organization.

**Q.5 Give the importance of Social structure and social change with reference to law. 15**

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**M.S.W. (Semester - II) (New) (CBCS) Examination: March/April-2024  
Theories & Skills in Social Case Work (MSW1201)**

Day & Date: Thursday, 09-05-2024  
Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicates full marks.

**Q.1 Multiple choice questions. 10**

- 1) Social case work practice usually includes \_\_\_\_\_ therapies.
  - a) Psychosocial
  - b) Psychoanalysis
  - c) Behavioral
  - d) All of the above
- 2) Psycho-analysis came from the school of \_\_\_\_\_.
  - a) Psychology
  - b) Sociology
  - c) Social work
  - d) Other
- 3) Client must be \_\_\_\_\_ as it is.
  - a) Empathetic
  - b) Accepted
  - c) Authoritative
  - d) Genuineness
- 4) Crisis usually comes \_\_\_\_\_.
  - a) Suddenly
  - b) Meanwhile
  - c) Gradually
  - d) Other than above
- 5) Resource mobilization includes mobilization of \_\_\_\_\_.
  - a) Manpower
  - b) Financial aid
  - c) Material
  - d) All of these
- 6) Being real in social case work practice indicates \_\_\_\_\_.
  - a) Genuineness
  - b) Goodness
  - c) Kindness
  - d) Other than above
- 7) Psycho analysis has been contributed by \_\_\_\_\_.
  - a) Ackerman
  - b) Boehm
  - c) Sigmund Freud
  - d) Perlman
- 8) Counseling is a \_\_\_\_\_.
  - a) Process
  - b) Skill
  - c) Method
  - d) None of the above
- 9) Social work relationship must be free from \_\_\_\_\_.
  - a) Personal interest
  - b) Bias
  - c) Exploitation
  - d) All of these
- 10) Counseling can be utilized for \_\_\_\_\_.
  - a) School
  - b) Family
  - c) Health
  - d) All above

**Q.2 Write Short Notes (Any Five) 25**

- a) Acceptance
- b) Goals of Counseling
- c) School counseling
- d) Reward in behavior modification
- e) Punishment in behavior modification
- f) Concept of Crises



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**M.S.W. (Semester - II) (New) (CBCS) Examination: March/April-2024**  
**Social Group Work in Specific Setting (MSW1202)**

Day & Date: Saturday, 11-05-2024  
 Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) Social learning theory is a part of \_\_\_\_\_.  
 a) Cognitive theory                      b) Cognitive theory  
 c) Field theory                            d) Observation theory
- 2) Behavior is learned through \_\_\_\_\_.  
 a) Working together                      b) Observation  
 c) Understanding                         d) Neither A nor B
- 3) Individual which are observed are called \_\_\_\_\_.  
 a) Model                                      b) Example  
 c) Reference                                 d) None of these
- 4) \_\_\_\_\_ is a plan of things that are done to a specific result.  
 a) Program                                    b) Concept  
 c) Intellect                                 d) Strategy
- 5) \_\_\_\_\_ is necessary for any successful group.  
 a) Careful planning                        b) Observation  
 c) Interview                                 d) All of the above
- 6) A person who leads or commands a group is called \_\_\_\_\_.  
 a) Leader                                      b) Teacher  
 c) Doctor                                      d) Group member
- 7) SHG stands for \_\_\_\_\_.  
 a) Self-help group                         b) Social help group  
 c) Scientific help group                    d) Standard help group
- 8) Role of group worker in program planning is to \_\_\_\_\_.  
 a) Listen, observe                         b) Analysing  
 c) Use of expert                             d) All of the above
- 9) Group work with elderly people includes \_\_\_\_\_.  
 a) Support group                            b) Health group  
 c) Recreation group                        d) All of the above
- 10) All the members of SHG belongs to families living \_\_\_\_\_.  
 a) Below poverty line                      b) Above poverty line  
 c) Average income group                 d) None of the above

- Q.2 Write Short notes on any 5 out of 6.** **25**
- a) Importance of program planning.
  - b) Role of group worker in program planning.
  - c) Group leadership.
  - d) Impact of SHG on women.
  - e) Characteristic of leader.
  - f) Concept of power.
- Q.3 Any One of the following.** **15**
- a) Explain Authority and Types of Authority.
- OR**
- b) Discuss Skills of a group leader.
- Q.4 Any One of the following.** **15**
- a) Describe Group work in school settings and its importance.
- OR**
- b) Discuss Learning theory.
- Q.5 Answer the following question.** **15**
- Write the benefits of co-leadership.

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**M.S.W. (Semester - II) (New) (CBCS) Examination: March/April-2024  
Social Action and Advocacy (MSW1203)**

Day & Date: Tuesday, 14-05-2024  
Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) \_\_\_\_\_ is the attempt to change the social environment in ways, which will make life more satisfactory.
  - a) Social action
  - b) Environmental Audit
  - c) Environmental audit
  - d) media advocacy
- 2) "Social action is an effort of \_\_\_\_\_.
  - a) Individual
  - b) Group
  - c) Community
  - d) All of the above
- 3) Mary Richmond, for the first time, in \_\_\_\_\_, made use of the term social action in social work.
  - a) 1920
  - b) 1925
  - c) 1922
  - d) None of the above
- 4) Chipko Movement started on April 24, 1973, at \_\_\_\_\_.
  - a) Uttarakhand
  - b) West Bengal
  - c) Chhattisgarh
  - d) Jharkhand
- 5) Principle of Dramatization is a principle of \_\_\_\_\_.
  - a) Environmental Audit
  - b) Advocacy
  - c) Social Action
  - d) Social Audit
- 6) The object of social action is to \_\_\_\_\_.
  - a) Create public pressure
  - b) Mobilize people opinion
  - c) Promote legislation
  - d) All of the above
- 7) \_\_\_\_\_ is a mass approach.
  - a) Advocacy
  - b) Social action
  - c) Social Legislation
  - d) None of the above
- 8) The Civil Disobedience Movement was launched in \_\_\_\_\_.
  - a) 1930
  - b) 1940
  - c) 1932
  - d) 1935
- 9) The object of social action is to \_\_\_\_\_.
  - a) Mobilize people's opinion
  - b) Create public pressure
  - c) Promote legislation
  - d) All the above
- 10) Appiko Movement is like \_\_\_\_\_.
  - a) Swadeshi Movement
  - b) Narmada Bachao Andolan
  - c) Chipko Movement
  - d) Navnirman Andolan

- Q.2 Write Short notes. (Any Five) 25**
- a) Principles of Social Action.
  - b) Lobbying.
  - c) Civil disobedience movement.
  - d) Media advocacy.
  - e) Salt Satyagraha.
  - f) Principles of Social Audit.
- Q.3 Any one of the following. 15**
- a) Highlight the movements led by Mahatma Gandhi, Jyotiba Phule & Dr. B. R. Ambedkar from social action perspectives.
- OR**
- b) Define Social Action and Explain the scope, goals, and process of Social Action.
- Q.4 Any one of the following. 15**
- a) Explain Advocacy and its strategies i.e., Media advocacy, lobbying and campaigning in detail.
- OR**
- b) Discuss the history of social action in India with examples of social action movements.
- Q.5 Answer the following: 15**
- Write a detail note on Environmental Audit and discuss the differences between Environmental Audit and Social Audit.

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**M.S.W. (Semester - II) (New) (CBCS) Examination: March/April-2024**  
**Social Work Research and Statistical Applications (MSW1204)**

Day & Date: Thursday, 16-05-2024  
 Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) Ratio is written as \_\_\_\_\_.
  - a) 40:100
  - b) 910:1000
  - c) Both a and b
  - d) None of these
- 2) Full form of SPSS is \_\_\_\_\_.
  - a) Statistics Package for Social Service
  - b) Scientific Package for Social Studies
  - c) Statistical Package for Social Science
  - d) Scientific Package for Social Science
- 3) Chi-square is represent / symbolizes as \_\_\_\_\_.
  - a) T
  - b)  $X^2$
  - c)  $\Sigma$
  - d)  $\Omega$
- 4) 25% if converted into proportion can be written as \_\_\_\_\_.
  - a)  $1/5^{\text{th}}$
  - b)  $1/4^{\text{th}}$
  - c)  $2/10^{\text{th}}$
  - d)  $2/4^{\text{th}}$
- 5) Systematic arrangements of statistical data in columns and rows is called \_\_\_\_\_.
  - a) Tabulation
  - b) Data Processing
  - c) Classification
  - d) Data Editing
- 6) Master chart is one of the step in \_\_\_\_\_.
  - a) Classification
  - b) Data Analysis
  - c) Data Interpretation
  - d) Data Processing
- 7) Median is the value which divides entire series into \_\_\_\_\_ parts.
  - a) Two
  - b) Three
  - c) Four
  - d) None of these
- 8) When the data observed over a period of time such type of classification is called \_\_\_\_\_ classification.
  - a) Quantitative
  - b) Qualitative
  - c) Demographical
  - d) Chronological
- 9) Report Writing is the \_\_\_\_\_ step in Social Work Research.
  - a) Initial
  - b) Preliminary
  - c) Final
  - d) Beginning
- 10) \_\_\_\_\_ is the value which represents more time in a given set of observation.
  - a) Mean
  - b) Median
  - c) Mode
  - d) Proportion

- Q.2 Write Short Notes (Any Five)** **25**
- a) Describe the types of classification
  - b) Chi square and its level of Significance.
  - c) t test and its types.
  - d) Data Analysis & its types
  - e) Parts of tables
  - f) Importance of statistics.
- Q.3 Answer any one of the following** **15**
- a) Describe the steps of data processing in social work research.
- OR**
- b) Illustrate various types of Graphical Presentations of Data.
- Q.4 Answer any one of the following** **15**
- a) Writing a brief note on contents of research report:
- OR**
- b) Write the concept of correlation & explain its 3 types in detail
- Q.5 Discuss Proportion and its types in detail.** **15**

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Set **P**

**M.S.W. (Semester - II) (New) (CBCS) Examination: March/April-2024  
Ethics and Ideologies of Social Work (MSW1206)**

Day & Date: Saturday, 18-05-2024  
Time: 11:00 AM To 02:00 PM

Max. Marks: 80

- Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 A) Multiple choice questions:****10**

- 1) Clinical social Work was also called as \_\_\_\_\_.  
a) Group work                      b) community organization  
c) Case work                        d) All of these
- 2) Mostly, clinical work is carried out in \_\_\_\_\_.  
a) community                        b) institutions  
c) platform                          d) All of these
- 3) Up to \_\_\_\_\_, clinical work was dominant.  
a) 1960                                b) 1970  
c) 1980                                d) None of these
- 4) Ecology Social Work is flourished after \_\_\_\_\_ considered as vital factor.  
a) feminism                         b) globalization  
c) environment                      d) None of these
- 5) Globalization is \_\_\_\_\_ phenomenon.  
a) state                                b) universal  
c) local                                d) None of these
- 6) NGO means \_\_\_\_\_.  
a) No government output  
b) Norway government Organization  
c) Non-government Organization  
d) None of these
- 7) Multiculturalism respects \_\_\_\_\_.  
a) similarity                         b) punctuality  
c) diversity                          d) None of these.
- 8) Mahatma Phule initiated \_\_\_\_\_.  
a) feminism                         b) Satya Shodhak Movement  
c) Satyagrah                        d) None of these.
- 9) \_\_\_\_\_ established first school for women.  
a) Lokmanya Tilak                b) Maharshi Karve  
c) Savitribai Phule                d) None of these.
- 10) People's strength are considered in \_\_\_\_\_.  
a) strength based Practice      b) empowerment  
c) welfare                            d) None of these

- Q.2 Write short note on any 5 out of 6.** **25**
- a) Concept of ethics.
  - b) What is social system's theory?
  - c) Concept of Social justice.
  - d) Micro settings and ethics.
  - e) Need of voluntary organization.
  - f) What is generalist social work?
- Q.3 Answer the following question. (Any one)** **15**
- a) Discuss Code of ethics and social work practice.  
OR
  - b) Social reform movement and Bhartratra Dr. B.R Ambedkar.
- Q.4 Answer the following question. (Any one)** **15**
- a) Elaborate the social reform movements of Mahatma Gandhi.  
OR
  - b) Explain in detail theories of social justice.
- Q.5 Answer the following question.** **15**
- Discuss Universal Declaration of Human rights and Social Work.



- Q.2 Write Short Notes. (Any Five)** **25**
- a) Personality
  - b) Id, Ego and Superego
  - c) Self and self-development
  - d) REBT
  - e) Learning and development
  - f) State of 'I am Ok, you are Ok'
- Q.3 Write long answers. (Any One)** **15**
- a) Explain different defence mechanisms used to protect our ego.
- OR**
- b) Describe the theory of motivation by Abraham Maslow.
- Q.4 Write long answers. (Any One).** **15**
- a) Highlight the importance of family, peer, school, institutions in personality development.
- OR**
- b) Comment on Yoga and meditation techniques in stress relief.
- Q.5 Write Long answer.** **15**
- Explain the psycho-social theory of development by Erik Erikson in detail.

Seat No.	
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**M.S.W. (Semester - II) (New) (CBCS) Examination: March/April-2024  
Indian Social Problems (MSW1210)**

Day & Date: Friday, 24-05-2024  
Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) Poverty brings crimes with it because \_\_\_\_\_.
  - a) The members of the family quarrel with each other.
  - b) The family members do not get enough to eat and live.
  - c) The people do not go to mosques
  - d) All of above
- 2) What brings the newly married couple to intimate and happy understanding?
  - a) An understanding of mutual rights and duties
  - b) The insistence to sustain their inherited affinities
  - c) Psychological understanding of the new relationship
  - d) The understanding that by submitting to one both may be happy
- 3) Norms are imposed through \_\_\_\_\_ means of social control.
  - a) Formal, Dictators' and Legal
  - b) Formal and informal
  - c) Cultural
  - d) Informal and legal
- 4) Which one of the following is not a salient feature of social disorganization?
  - a) It is conflict between the old and the new order.
  - b) It is the outcome of a rigid political party system.
  - c) It results in change in personal functions.
  - d) All of above
- 5) Elder Abuse includes \_\_\_\_\_.
  - a) Physical abuse
  - b) Sexual abuse
  - c) Psychological abuse
  - d) All of the above
- 6) When a person loses a social status to his disadvantage it is called \_\_\_\_\_.
  - a) Horizontal mobility
  - b) Educational mobility
  - c) Vertical mobility
  - d) None of above
- 7) Which one of the following is not true of social disorganization?
  - a) It is a malady.
  - b) It is a process.
  - c) It is relative to social organization.
  - d) All of above
- 8) Assertion (A): Break down of marriage as such is not a ground for Divorce.  
Reason (R): It may result into an easy way of dissolution of marriage and shall result into instability in the society.
  - a) Both (A) and (R) are correct
  - b) (A) is correct, but (R) is incorrect
  - c) Both (A) and (R) are wrong
  - d) (R) is correct, but (A) is wrong

- 9) Marriage is a \_\_\_\_\_.
- a) Important and universal social institution of society
  - b) Important basis for group formation
  - c) Helpful in strengthening the caste system
  - d) Helpful in calming down the anger of two conflicting groups
- 10) Which of the following is not source of social problem?
- a) Social change
  - b) Poverty
  - c) Personal development
  - d) None of the above

**Q.2 Write Short notes. (Any Five). 25**

- a) Illiteracy as a Social Problem
- b) Family Disorganization
- c) Law as an unit of Social Control
- d) Upward Mobility
- e) Marital Conflict
- f) Poverty

**Q.3 a) Discuss the types of social disorganization in detailed. 15**

**OR**

- b) Describe the need of social control and illustrate the formal and informal mechanisms of social control in India.

**Q.4 a) Describe the different factors responsible for it social disorganization. 15**

**OR**

- b) Explain the factors that contributing and restricting to social mobility.

**Q.5 Discuss the level of social work intervention and skills required to social worker for intervention. 15**

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**M.S.W. (Semester - III) (New) (CBCS) Examination: March/April-2024  
Administration of Human Service Organization (MSW1301)**

Day & Date: Friday, 10-05-2024  
Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) NGOs stands for \_\_\_\_\_.
  - a) Non-Government Organizations
  - b) Non-Governed Organizations
  - c) Non-Grass root Organizations
  - d) Other than above
- 2) Scheduling is related with \_\_\_\_\_.
  - a) Money Management
  - b) Time Management
  - c) Management
  - d) other
- 3) Team Building is the function of \_\_\_\_\_.
  - a) Leader
  - b) Follower
  - c) NGOs
  - d) Other
- 4) Social welfare concept has been derived from \_\_\_\_\_.
  - a) Government
  - b) Constitution of India
  - c) NGOs
  - d) Other
- 5) \_\_\_\_\_ are the component of administration.
  - a) Planning
  - b) Direction
  - c) Coordination
  - d) All above
- 6) Usually, NGOs emerges as a response for \_\_\_\_\_.
  - a) Social Problem
  - b) Human Right
  - c) Social Need
  - d) All above
- 7) \_\_\_\_\_ defined administration as the organization and use of men and material to accomplish a purpose.
  - a) L.D. White
  - b) E.A. Nigro
  - c) M.K. Gandhi
  - d) Other than above
- 8) Characteristic of NGOs includes \_\_\_\_\_.
  - a) Voluntary
  - b) Non-Political
  - c) Non-Commercial
  - d) All above
- 9) Decentralization has \_\_\_\_\_ value.
  - a) Democratic
  - b) Autocrat
  - c) Dictator
  - d) other than above
- 10) Problems of NGOs includes \_\_\_\_\_.
  - a) Lack of funding
  - b) Lack of people participation
  - c) Lack of good governance within the NGOs
  - d) All above

- Q.2 Write short notes on any 5 out of 6.** **25**
- a) Setting goals and objectives in Administration
  - b) Process of Administration
  - c) Concept of NGOs
  - d) Delegation
  - e) Decentralization
  - f) Supervision in Administration
- Q.3 A) Write in detail on concept & importance of time management.** **15**
- OR**
- B) Explain the concept of recording and reporting in Administration.**
- Q.4 A) Explain the various functions of leader.** **15**
- OR**
- B) Explain the structure of NGOs and mention some barrier or difficulties faced by NGOs.**
- Q.5 Highlight the qualities for leadership.** **15**



- Q.2 Write short notes. (Any Five)** **25**
- a) Concept of project management.
  - b) Principles of project management.
  - c) Project budget.
  - d) Project schedule.
  - e) Elements of communication.
  - f) Objectives of communication.
- Q.3** a) Write a detail note on steps in project identification. **15**  
**OR**  
b) Elaborate participatory communication.
- Q.4** a) Explain the types of communication with its advantages and disadvantages. **15**  
**OR**  
b) State the objectives and scope of project management.
- Q.5** Discuss process of project management and project life cycle. **15**



- 10) Social policy working towards \_\_\_\_\_ in our local communities and across the world.
- a) Reconciliation
  - b) Justice
  - c) Compassion
  - d) All of these

**Q.2 Write Short Notes on (Any Five) 25**

- a) Concept of Social Justice
- b) Social legislation
- c) Social welfare
- d) Children policy
- e) Health policy
- f) Public Interest Litigation (PIL)

**Q.3 Solve Any One 15**

- a) Write in detail the legal aid system its meaning, organization and applicability.

**OR**

- b) Focus on the sexual Harassment of women at work place (Prevention, Prohibition & Redressed) Act-2013

**Q.4 Solve Any One 15**

- a) Focus on the various provisions of child labour Prohibition & Regulations Act.1986.

**OR**

- b) Focus on the various Fundamental Rights & Human Rights.

**Q.5 What are various welfare policies of urban & Rural Development. 15**

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**M.S.W. (Semester - III) (New) (CBCS) Examination: March/April- 2024**  
**Human Resource Development & Social Work in Industry– I (MSW1308)**

Day & Date: Friday, 17-05-2024  
 Time: 11:00 AM To 2:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Fill in the blanks by choosing correct alternatives.****10**

- 1) The scope of H.R.D. are \_\_\_\_\_.
  - a) Team work
  - b) Communication policy
  - c) Employee counselling
  - d) All of these
- 2) HRD Manager has to \_\_\_\_\_ every human being that works in the organization.
  - a) Actuate
  - b) Dominate
  - c) Pressurise
  - d) Module
- 3) Low or bad morale generates \_\_\_\_\_.
  - a) Loyalty to orgn
  - b) Non-co-operation
  - c) Willing co-operation
  - d) Good discipline
- 4) \_\_\_\_\_ is also known as self respect need.
  - a) Self actualisation needs
  - b) Safety & Security needs
  - c) Self esteem needs
  - d) Social needs
- 5) \_\_\_\_\_ can do much to prevent the negative effects of stress.
  - a) Employee counselling
  - b) Promotion
  - c) Increment
  - d) Transfer
- 6) The Ministry of H.R.D. was set up in \_\_\_\_\_.
  - a) 1947
  - b) 1976
  - c) 1991
  - d) 1985
- 7) Off-the job method training are \_\_\_\_\_.
  - a) Simulation
  - b) Lectures
  - c) Conference
  - d) All of these
- 8) \_\_\_\_\_ improves the utilization value of an organization.
  - a) Share values
  - b) Human Resource Development
  - c) Product quality
  - d) Man power
- 9) \_\_\_\_\_ is treated as a resources for company.
  - a) Machinery
  - b) Management
  - c) Employee
  - d) Employer
- 10) The most commonly used methods for measuring morale are \_\_\_\_\_.
  - a) Attitudes or morale survey
  - b) Company Records
  - c) Counselling
  - d) All of these

- Q.2 Write Short Notes (Any Five) 25**
- 1) Employee morale
  - 2) Human needs
  - 3) Objectives of training
  - 4) Principles of HRD
  - 5) Employees addiction
  - 6) Employees indebtedness.
- Q.3 Answer the following (Any One) 15**
- 1) Define training. Its concept, scope, importance & type write in details
- OR**
- 2) Write the applications of proper social work method for intervention.
- Q.4 Answer the following (Any One) 15**
- 1) Focus on the Maslow theory.
- OR**
- 2) Define H.R.D. its concept, scopes objectives & functions of HRD dept.
- Q.5 Focuss on needs of counselling in industry and role of social worker in industry. 15**

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**M.S.W. (Semester - III) (New) (CBCS) Examination: March/April-2024  
Human Resource Management & Industrial Relations (MSW1309)**

Day & Date: Monday, 20-05-2024  
Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) The management of \_\_\_\_\_ is viewed as a system in which participants seek to attain both individual and group goals.  
a) Human resources                      b) Vehicles  
c) Group                                      d) Individual
- 2) \_\_\_\_\_ refers to a summary of the personal characteristics required for a job.  
a) Job analysis                              b) job specification  
c) Job description                          d) job evaluation
- 3) \_\_\_\_\_ is the second step in the procurement function.  
a) Recruitment                              b) Selection  
c) Induction                                  d) Training
- 4) Present working force is the of \_\_\_\_\_ recruitment.  
a) Need                                        b) External source  
c) Internal source                          d) None of the above
- 5) Each industry develops its own procedure as per its needs for \_\_\_\_\_.  
a) Bonus                                        b) Salary  
c) Induction                                  d) None of the above
- 6) The term \_\_\_\_\_ commonly denotes employee-employer relations.  
a) Industrial relations                      b) Recruitment  
c) Selection                                    d) Training
- 7) \_\_\_\_\_ is powerful behavioural tool for managing the industrial relations system.  
a) Dictatorship  
b) Workers participation in management  
c) Lockout  
d) Strike
- 8) \_\_\_\_\_ is a two-party process.  
a) Strike                                        b) Layoff  
c) Collective bargaining                    d) Production
- 9) Under \_\_\_\_\_ system workers are paid according to the amount of work done.  
a) Time rate                                  b) Piece rate  
c) Balance method                          d) Incentives
- 10) ILC was constituted in \_\_\_\_\_.  
a) 1926                                        b) 1942  
c) 1947                                        d) 1952

- Q.2 Write Short Notes on Any 5 Out of 6.** **25**
- a) New trends in HRM.
  - b) Induction.
  - c) Selection.
  - d) Works Committee.
  - e) International Labour organization.
  - f) Objectives of Industrial relations.
- Q.3 A) Discuss in detail Promotion and Job Rotation.** **15**
- OR**
- B) Define Human Resource Management. Discuss its Nature, Scope and Principles.**
- Q.4 A) Illustrate methods of Wage Payment.** **15**
- OR**
- B) Write a detail note on types of Wages.**
- Q.5 Discuss the various forms of workers participation in Management.** **15**

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**M.S.W. (Semester - III) (New) (CBCS) Examination: March/April-2024**  
**Labour Welfare and Labour Laws (MSW1310)**

Day & Date: Wednesday, 22-05-2024  
 Time: 11:00 AM To 02:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate marks.

**Q.1 Multiple choice questions:**

**10**

- 1) \_\_\_\_\_ is fundamentally an attitude of mind on the point of management.
  - a) Labour welfare
  - b) Planning
  - c) Controlling
  - d) Directing
- 2) \_\_\_\_\_ belongs sense of responsibility and dignity.
  - a) Allowance
  - b) Bonus
  - c) Labour welfare
  - d) Safety
- 3) Labour welfare helps to promote \_\_\_\_\_.
  - a) employee
  - b) manager
  - c) trade union leader
  - d) industrial relations
- 4) The welfare officer should be appointed where \_\_\_\_\_ and more workers are working.
  - a) 250
  - b) 500
  - c) 750
  - d) 1000
- 5) The \_\_\_\_\_ officer give advice to management in formulating welfare policy.
  - a) safety
  - b) welfare
  - c) time
  - d) None of the above
- 6) Every factory employing more than 150 workers must provide \_\_\_\_\_.
  - a) canteen
  - b) rest room
  - c) creche
  - d) None of the above
- 7) The period of work inclusive of interval for rest, shall not spread over more than \_\_\_\_\_ hours.
  - a) Eight
  - b) nine
  - c) Ten
  - d) Ten and half
- 8) Every factory employing more than \_\_\_\_\_ women workers must provide creche.
  - a) 30
  - b) 50
  - c) 75
  - d) 100
- 9) \_\_\_\_\_ Overtime wages paid.
  - a) normal wages
  - b) twice the wages
  - c) trice the wages
  - d) None of these
- 10) The Hindustan madras Sangh made it obligatory to undertake \_\_\_\_\_.
  - a) adult literacy work
  - b) canteen
  - c) creche
  - d) transport

- Q.2 Write short notes. (Any Five)** **25**
- a) Minimum wages
  - b) Creche
  - c) Equal remuneration
  - d) Worker's education
  - e) Quality of work life
  - f) Employees engagement
- Q.3 a) Define labour welfare. Discuss its nature, concept and scope.** **15**
- OR**
- b) Discuss philosophy and objectives of labour welfare.**
- Q.4 a) Explain Central and state machinery of labour welfare in India.** **15**
- OR**
- b) Discuss in detail Statutory welfare facilities.**
- Q.5 Write a detail note on bonus.** **15**

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Set **P**

**M.S.W. (Semester - IV) (New) (CBCS) Examination: March/April-2024**  
**Social Welfare Administration (MSW1401)**

Day & Date: Thursday, 09-05-2024  
 Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.****10**

- 1) Social welfare administration includes areas like \_\_\_\_\_.  
 a) Social legislations                      b) Taxation  
 c) Bureaucracy                                d) All of these
- 2) Training should be \_\_\_\_\_, to improve administration.  
 a) Need based                                 b) Continuous  
 c) Participatory                                d) All of these
- 3) To achieve some common \_\_\_\_\_ with cooperative human efforts is called administration.  
 a) Goals                                         b) Programs  
 c) Milestones                                 d) None of these
- 4) One can see administration in \_\_\_\_\_.  
 a) Bank                                         b) Educational institute  
 c) NGO                                         d) All of these
- 5) The word administration has been derived from the \_\_\_\_\_ words.  
 a) Italian                                        b) Latin  
 c) Japanese                                    d) None of these
- 6) In administration, a proper organization of men and \_\_\_\_\_ is desired to achieve decided ends.  
 a) Material                                     b) Mass  
 c) Things                                        d) None of these
- 7) \_\_\_\_\_ is called the third sector of development.  
 a) Government                                b) Industry  
 c) Civil society                                d) None of these
- 8) \_\_\_\_\_ is an organized system of social services and institutions, designed to aid individuals and groups, to attain satisfying standards of life and health.  
 a) Social welfare                             b) Social security  
 c) Social work                                d) None of these
- 9) Recently, the CSR Act has enacted by the Indian Govt. in the year of \_\_\_\_\_.  
 a) 2012                                         b) 2013  
 c) 2014                                         d) 2015
- 10) Budgeting is an important function of \_\_\_\_\_.  
 a) Administration                            b) Bank  
 c) Industry                                     d) None of these

- Q.2 Write Short notes on any Five out of Six.** **25**
- a) Concept of civil society
  - b) Social audit as a tool
  - c) Community resource mobilization
  - d) CSR and social work
  - e) Fund raising activities
  - f) Financial management
- Q.3 Long Answers. (Any One)** **15**
- a) Explain the need, importance and principles of training in administration.  
**OR**
  - b) Describe the basic managerial skills for organizational development with suitable examples.
- Q.4 Long Answers. (Any One)** **15**
- a) Highlight the meaning and process of performance appraisal in administration.  
**OR**
  - b) Discuss the provisions of The Society Registration Act-1960.
- Q.5 Describe the role and methods of management information system (MIS) in administration with suitable examples.** **15**

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Set **P**

**M.S.W. (Semester - IV) (New) (CBCS) Examination: March/April-2024**  
**Project Implementation and Communication Media (MSW1402)**

Day & Date: Saturday, 11-05-2024  
 Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.****10**

- 1) Project implementation is \_\_\_\_\_ stage of project implementation.
  - a) Initial
  - b) middle
  - c) end
  - d) None of these
- 2) Project implementation is \_\_\_\_\_.
  - a) plan into action
  - b) act
  - c) course
  - d) None of these
- 3) \_\_\_\_\_ is a vital component of project implementation.
  - a) Planning
  - b) Identification
  - c) Monitoring
  - d) None of these
- 4) Good evaluator is not \_\_\_\_\_.
  - a) poetic
  - b) subjective
  - c) objective
  - d) None of these
- 5) Organizational communication is \_\_\_\_\_.
  - a) informal
  - b) formal
  - c) lateral
  - d) None of these
- 6) Boss to subordinate communication is \_\_\_\_\_ approach.
  - a) down-top
  - b) effective
  - c) top-down
  - d) None of these
- 7) Communication between departments is \_\_\_\_\_ communication.
  - a) horizontal
  - b) vertical
  - c) informal
  - d) None of these
- 8) Space for communication is given in \_\_\_\_\_ leadership style.
  - a) authoritarian
  - b) democratic
  - c) charismatic
  - d) None of these
- 9) To Choose \_\_\_\_\_ media is a task of communication planner.
  - a) appropriate
  - b) personal
  - c) inappropriate
  - d) None of these
- 10) Tables are \_\_\_\_\_ media.
  - a) print
  - b) visual
  - c) audio
  - d) None of these

- Q.2 Write Short Notes. (Any Five)** **25**
- a) What is market analysis?
  - b) Concept of project evaluation.
  - c) Concept of organizational communication
  - d) What is project feasibility?
  - e) How to write a notice?
  - f) Importance of traditional media.
- Q.3 Answers the following question. (Any One)** **15**
- a) Explain in detail selection criteria for media.
- OR**
- b) Discuss social-cost benefit analysis in detail with examples.
- Q.4 Answers the following question. (Any One)** **15**
- a) Elaborate the principles of audio-visual media.
- OR**
- b) Explain in detail the major qualities of a good evaluator.
- Q.5 Answer the following Question.** **15**
- Discuss principles of effective organizational communication.

Seat No.	
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Set **P**

**M.S.W. (Semester - IV) (New) (CBCS) Examination: March/April-2024**  
**Social Planning and Legislation (MSW1403)**

Day & Date: Tuesday, 14-05-2024  
 Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
 2) Figures to the right indicate full marks.

**Q.1 Choose the correct answer.****10**

- 1) \_\_\_\_\_ is known as the father of Panchayat Raj institution.  
 a) Pt. Jawaharlal Gandhi                      b) Balwant Rai Mehata  
 c) Sardar Vallabha bhai Patel                d) Yashwantrao Chavhan
- 2) The World Environment Day Observed on \_\_\_\_\_.  
 a) June 5<sup>th</sup>    b) 1 May  
 c) 1 Oct     d) 1 April
- 3) MGNREGA is related to assistance for \_\_\_\_\_.  
 a) Women    b) Children  
 c) Senior Citizens                                 d) Employment
- 4) The Indian approach to planning is \_\_\_\_\_.  
 a) Political    b) Totalitarian  
 c) Democratic                                        d) Communist
- 5) The purpose of welfare scheme is \_\_\_\_\_.  
 a) Single person development                b) Political interest  
 c) Administrative work                            d) Economic & Social Status
- 6) The street vendors (Protection of livelihood & Regulations of Street vending) Act Passed in \_\_\_\_\_.  
 a) 2016     b) 2015  
 c) 2014     d) 2017
- 7) \_\_\_\_\_ are the objectives of five-year plans.  
 a) Reduction & poverty                         b) Education & Health  
 c) Population control                              d) All of these
- 8) CSR Stands for \_\_\_\_\_.  
 a) Corporate Social Responsibility  
 b) Corporate Social Reality  
 c) Corporate Search & Rescue  
 d) Corporate Sensitive Reliability
- 9) The protection of human rights Act passed \_\_\_\_\_.  
 a) 1995     b) 1993  
 c) 1991     d) 2001
- 10) The Epidemic diseases Act passed in \_\_\_\_\_.  
 a) 2023     b) 1997  
 c) 1897     d) 2020

- Q.2 Write the short note. (Any Five)** **25**
- a) Social Development.
  - b) Social planning.
  - c) Health scheme purposes.
  - d) Family welfare purposes.
  - e) Children welfare.
  - f) Urban programme.
- Q.3 Write answer on any one.** **15**
- a) Focus on the conception & pre-natal diagnostics techniques Act-1994.
- OR**
- b) Focus on the Rural & Urban anti-poverty alleviations programmes.
- Q.4 Write answer on any one.** **15**
- a) Focus on mental health Act-2017.
- OR**
- b) Write the various welfare schemes for backward classes peoples.
- Q.5 Define the Corporate Social Responsibility (CSR). Write its scope and objectives and various provisions.** **15**



- 10** Organisational culture as a set of shared assumptions that guide behaviour's defined by \_\_\_\_\_.
- a) Edgar Schein
  - b) Hofstede
  - c) Ravasi and Schultz
  - d) Cameron and Quinn

- Q.2 Write Short notes (Any Five) 25**
- a) 5 S
  - b) ISO
  - c) Organisational behaviour
  - d) Industrial psychology
  - e) Job satisfaction of employees.
  - f) Concept of CSR
- Q.3 Write any one Answer 15**
- a) Focus on the theories of motivations.
- OR**
- b) Define job satisfaction. Write the types, factors and components of job satisfaction.
- Q.4 Write a Answer of any One 15**
- a) Write the meaning and concepts of organizational behaviour and its types, importance.
- OR**
- b) What is Bench making system? Focus on the six sigmas its characteristics and roles.
- Q.5 Define the CSR. Focus on the basic elements, characteristics and scope of CSR. 15**

Seat No.	
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**M.S.W. (Semester-IV) (New) (CBCS) Examination: March/April-2024  
Human Resource Management & Trade Union (MSW1407)**

Day & Date: Saturday, 18-05-2024  
Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1 Multiple Choice Questions.**

**10**

- 1) \_\_\_\_\_ has been considered as a most significant tool for an organisation.
  - a) Recruitment
  - b) Promotion
  - c) Transfer
  - d) Performance appraisal
- 2) \_\_\_\_\_ is done to get the answers of Why did it happen? What Happened?
  - a) Performance appraisal
  - b) Personnel research
  - c) Personnel audit
  - d) None of these
- 3) Personnel Auditing refers to \_\_\_\_\_ of policies, procedures and practices.
  - a) Examination & Evaluation
  - b) Fixing
  - c) Granting
  - d) Discussing
- 4) \_\_\_\_\_ recognises and limits bias and prejudice in every step of the process.
  - a) Performance appraisal
  - b) Personnel audit
  - c) Personnel research
  - d) None of these
- 5) Appraisal by results or Management by Objectives (MBO) method has been evolved by \_\_\_\_\_.
  - a) Punekar
  - b) Peter Drucker
  - c) Sharma
  - d) Aswathappa
- 6) Bombay Millhands Association was formed by \_\_\_\_\_.
  - a) N. M. Lonkhande
  - b) B. P. Wadia
  - c) V. V. Giri
  - d) D. P. Thengadi
- 7) The year \_\_\_\_\_ legitimately be regarded as beginning of the labour movement.
  - a) 1884
  - b) 1889
  - c) 1919
  - d) 2014
- 8) BMS was formed by \_\_\_\_\_.
  - a) Jana Sangh
  - b) Congress
  - c) MNS
  - d) NCP
- 9) CITU is dominated by \_\_\_\_\_.
  - a) Congress
  - b) Shivsena
  - c) AAP
  - d) Communist Party
- 10) A registered trade union can enter in to \_\_\_\_\_ on its own name.
  - a) Agreements and contracts
  - b) Share market
  - c) Management
  - d) Business

- Q.2 Write Short Notes on Any 5 out of 6.** **25**
- a) Unionization of trade union in India
  - b) HR Research
  - c) Managerial effectiveness
  - d) Methods of performance appraisal
  - e) Social responsibility of trade union
  - f) Objectives of trade union
- Q.3 Write Long Answer.** **15**
- a) Critically examine the trade unions after Globalization, Privatization and Liberalization.
- OR**
- b) Discuss registration, structure and functions of trade union.
- Q.4 Write Long Answer.** **15**
- a) Discuss need of HR audit with examples.
- OR**
- b) Discuss new trends in performance appraisal with your field work experience.
- Q.5 Write Long Answer.** **15**
- Define performance management system. Discuss its types.

Seat No.	
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Set **P**

**M.S.W. (Semester – IV) (New) (CBCS) Examination: March/April-2024  
Social Security & Labour Laws (MSW1408)**

Day & Date: Tuesday, 21-05-2024  
Time: 03:00 PM To 06:00 PM

Max. Marks: 80

**Instructions:** 1) All questions are compulsory.  
2) Figures to the right indicate marks.

**Q.1 Multiple choice questions:****10**

- 1) \_\_\_\_\_ programmes are necessary for the protection and stability of work force.
  - a) welfare
  - b) Social security
  - c) canteen
  - d) housing
- 2) \_\_\_\_\_ is one of the social security laws.
  - a) The Employees State Insurance Act 1948
  - b) Workmen compensation Act
  - c) Employee provident fund
  - d) all the above
- 3) The concept of \_\_\_\_\_ is related to the high ideas of human dignity and social justice.
  - a) Social security
  - b) salary
  - c) bonus
  - d) incentive
- 4) E.S.I. is \_\_\_\_\_.
  - a) Employee State Insurance
  - b) Employee Security Insurance
  - c) Employee State Industry
  - d) None of the above
- 5) According to Payment of Gratuity Act 1972, Gratuity is payable to all the employees who render a minimum continuous service of \_\_\_\_\_ years with the present employer.
  - a) one year
  - b) two years
  - c) three years
  - d) five years
- 6) The benefit of \_\_\_\_\_ Act are not available to those who are covered under the provision of ESI Act 1948.
  - a) Maternity Benefit Act
  - b) Payment of Bonus Act
  - c) Payment of Wages Act
  - d) Payment of Gratuity Act
- 7) PF is applicable to every establishment where \_\_\_\_\_ persons are employed.
  - a) 10
  - b) 20
  - c) 30
  - d) 40
- 8) Gratuity is paid for \_\_\_\_\_ days salary per every completed year of service.
  - a) 5
  - b) 10
  - c) 15
  - d) 20
- 9) The employee pension scheme for industrial workers scheme begins in \_\_\_\_\_.
  - a) 1995
  - b) 1997
  - c) 1998
  - d) 1999

- 10)** \_\_\_\_\_ is the maximum period which any woman is entitled to maternity benefit.
- |             |             |
|-------------|-------------|
| a) 6 weeks  | b) 12 weeks |
| c) 18 weeks | d) 24 weeks |

**Q.2 Write short notes. (Any Five) 25**

- 1) Transport service
- 2) Management of Canteen
- 3) Industrial housing
- 4) Maternity Benefit
- 5) Conciliation
- 6) Strike

**Q.3 Write long answers. (Any One). 15**

- a) Describe the importance of social security measures in labour welfare.

**OR**

- b) Explain the causes and effects of industrial accident.

**Q.4 Write long answers. (Any One). 15**

- a) Discuss employee's assistance programme.

**OR**

- b) Write a detail note on Maharashtra Labour Welfare Board.

**Q.5 Write Long answer. 15**

Discuss needs and challenges of new working class.