Seat	
No.	

D.B.M. (Semester – I) (New) (CBCS) Examination, 2017 PRINCIPLES OF MANGEMENT

	PRINCIPLES OF MA	NGEMENT
Day & Da	te: Thursday, 04-05-2017	Max. Marks: 70
Time: 10.3	30 AM to 01.00 PM	
	N.B.: 1) All questions are 2) Figures to the righ	-
Q.1 A)	Choose the correct alternative given 1) means manager compation a) Planning b) Controlling of	res actual work against plans.
	In leadership, complete free a) Democratic b) Autocratic	
	3) is a process of stimulationa) Motivationc) Controlling	ating employees to get b) Communication d) Planning
	4) function of management organization. a) Organizing b) Leadership	
	5) is a group of people verset goals. a) Controlling b) Management	
	6) needs satisfies the needs satisfies t	eed self-respect and prestige. Safety d) Esteem
	 7) is the assessment, evaluation performance of employees. a) Performance Appraisal c) Planning 	-
B)	Fill in the blanks: 1) is the process of determine in advance.	07 nining future course of action
	2) refers to the art of get	tting things done through
	others. 3) theory is quoted by ouchi	
	4) organization structure	also known as Scalar Chain
	5) is the right to give orde	ers and power to exact
	obedience.	and power to exact
	6) is the process of stimu	lating people to apply for job.
	7) Promotion is types of n	

Q.2	Write short answers for the following questions (any two):1) Types of plans2) Performance Appraisal3) Trait Approach to Leadership	14
Q.3	Write short answers for the following questions (any two):1) Theory 'Z' by William Onchi.2) Authority & Responsibility3) Types of Training	14
Q4	Define Management. Explain the levels of management in detail. OR What is motivation? Explain the Maslow's Hierarchy Theory of Motivation.	14
Q5	Define Leadership. Explain the various Leadership styles in detail. OR Define Controlling. Explain the steps for control and explain tools for monitoring & measuring organizational performance.	14

Seat	
No.	

D.B.M. (Semester - I) (New) (CBCS) Examination, 2017

		BUSINESS ENVIRONMENT	
Day	& Da	te: Friday, 05-05-2017 Max. Marks:	70
Time	e: 10.	30 AM to 01.00 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks	
Q.1	A)	Choose the correct alternative given in the bracket. 1) All the factors which together have a bearing on business are called a) Technological Environment b) Regulatory Environment c) Business Environment d) Micro Environment	07
		Modern economies are economies. a) Closed b) Open c) Diverted d) Migrated	
		3) External Environment of the business is also called environment. a) Micro b) Technological c) General d) Global	
		4) Freedom of enterprise does not exist in a) Capitalist System b) Socialist System c) Mixed System d) All the above	
		 5) Decline in the peoples watching films in cinema houses due to introduction TV & CD Players is an example of a) Economic Environment b) Social Environment c) Regulatory Environment d) Technological Environment 	
		Different business laws of the government is a part of a) Economic Environment	
		7) The Indian constitution has parts. a) Four b) Three c) Two d) One	
	B)	 State weather true or false: After Independence Govt. of India has adopted American model of economic development. Because of technology Jobs gets more intellectual. Globalization works within the frontiers of the nation. Indian economy is Mixed economy. To pay fair wages to employee is the prime responsibility of business. Religion is the factor of Cultural Environment. 	07

	JLI	1-5 -2
Q.2	Write short notes on: (any two) 1) Importance of business environment 2) Fundamental Rights 3) Globalization	14
Q.3	Write short notes on: (any two)1) Features of Technology2) Economic Factors3) Social Responsibility of business towards Employees.	14
Q4	Define business Environment. Explain Micro factors of external Environment. OR	14
	What is social & cultural environment & Explain its impact on business.	14
Q5	Explain New Economic Policy & its various components. OR	14

Explain Constitution of Indian with its parts.

14

Seat	
No.	

D.B.M. (Semester – I) (New) (CBCS) Examination, 2017 FINANCIAL AND COST ACCUNTING

		FINANCIAL AND COST ACCUNTING	
Day (& Da	te: Saturday, 06-05-2017 Max. Marks	: 70
Time	: 10.3	30 AM to 01.00 PM	
		 N.B.: 1) Q. No. 1 is compulsory. 2) Figures to the right indicate full marks. 3) Use of calculators is allowed. 	
Q.1	A)	Choose the correct alternative given in the bracket. 1) A commodity in which a trader deals is known as a) Property b) Goods c) Assets d) Liabilities	07
		 2) Amount which is not recovered from customer is known as a) Debts b) Bad-debt c) Debtors d) Doubtful debts 	
		3) Sub-division of journal is known as book. a) Subsidiary b) Purchase Return c) Purchase d) Journal Proper	
		4) Right hand side of an account is called side.a) Credit b) Debit c) Middle d) Centre	
		5) is prepared from the balances in ledger accounts. a) List b) Journal c) Book d) Trail balance	
		6) The amount realized at the end of working life of an asset a) Market Value b) Cost Value c) Scarp Value d) All of these	
		7) is the statement prepared to show the financial position of business as on particular date. a) Balance Sheet b) Trading A/C c) Trail Balance d) Profit & Loss A/c	
	B)	Fill in the Blanks 1) Amount invested in business by proprietor 2) Surplus of income over expenses is 3) An entry on both side of cash book is called 4) Goodwill is type of account 5) discount is recoded separately books of account. 6) is the person whose assets are not sufficient enough to meet business obligations. 7) Outstanding expenses is account.	07

Q2 Attempt (Any 2)

14

A) The sales & profit during two periods are given as follows:

Year	Sales (Rs.)	Profit (Rs.)
2004	20,00,000	2,00,000
2005	30,00,000	4,00,000

Calculate:

- 1) P/V Ratio
- 2) Fixed Cost
- 3) BEP
- 4) Sales to earn a profit of Rs. 5,00,000/-
- **B)** Importance of cost accounting.
- **C)** Need & Importance of accounting.

Q.3 Attempt (Any-2)

14

14

- A) Explain the term depreciation with SLM and WDV method.
- B) Budgetary Manual
- C) Break Even Point
- Q.4 M/s Pawar & sons purchased a Machinery for Rs. 90,000 on 1stApril, 2001. On 1st Oct 2001 additional machinery for Rs.50,000/-. The firm provides depreciation @ 10% p.a. under straight line method on 31st March every year.

Prepare Machinery and depreciation account for three years i.e.2001-02, 2002-03, 2003-04.

OR

Explain the different financial statements and also explain the importance of these statements.

Q.5 Journalize the following transaction in the books of Mr. Virat.

14

2015 June

- 1. Started business with Cash Rs. 2,00,000/-, goods worth Rs.10,000/- and computer Rs. 20,000/-
- 14. Paid into Dena Bank Rs. 1,00,000/-
- 18. Bought goods on credit from Mona Rs. 8,000/-
- 21. Sold goods to Nayana of Rs.18,000/- for cash
- 24. Goods worth Rs. 1,050/- burnt by firm.
- 28. Paid Salary by cheque Rs. 4,000/-
- 30. Drawn from Bank Rs. 5,000/- for his personal purpose.

Explain the Various Accounting Concepts.

Seat	
No.	

D.B.M. (Semester - I) (New) (CBCS) Examination, 2017

		BUSINESS COMMUNICATION	
Day 8	& Dat	te: Monday, 08-05-2017 Max. Marks: 7	'0
Time	: 10.3	30 AM to 01.00 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks,.	
Q.1	A)	Choose the correct alternative given in the bracket. 1) Communication is a world of Latin origin which means a) Communicate b) Communicate c) Communicate d) Communion) 7
		refers to transmission of messages through electronic media via telecommunication links. a) E-mail b) Fax c) Telephone d) Cell phone	
		 a) Dramatisation b) Press conference c) Demonstration d) Meeting 	
		4) programs are undertaken to update and revive knowledge of existing employees. a) Presentation b)Refresher c) Workshop d) Interview	
		5) is a form of informal communication channel in organization. a) Grapevine b) Listening c) Conference d) Seminar	
		6) The process of converting thoughts or ideas into the signs or symbols is calleda) Decoding b) Uncoding c) Encoding d) Coding	
		7) A letter is written by a company for the sale of its product or for the Publicity.a) Complaint b) Circular c) Enquiry d) Sales	
	B)	Answer the above following question in one sentence only: 1) Fax is an acronym for 2) Telephone was invented by 3) is also called as impromptly speeches. 4) is a loud untrue voice. 5) Rumor is a part of 6) When a report is prepared and presented at regular intervals, it is called 7) A is a description of an event carried back to someone who was present on the scene.	07

Q.2	Write short answers for the following questions (any two): 1) Types of Interviews.	14
	2) Group discussion.	
	3) Facial expressions.	
Q.3	Write short answers for the following questions (any two): 1) Extempore speeches.	14
	2) Communication process.	
	3) Listening	
Q4	Define oral communication. Explain the various medias of oral communication.	14
	OR	
	What are reports? Discuss the different types of Reports?	
Q5	What are various barriers to communication? How can these barriers be overcome?	14
	OR OR	
	Explain the various way of Modern office communication, used in business organization?	

Seat	
No.	

D.B.M. (Semester – I) (New) (CBCS) Examination, 2017

		BUSINESS RESEARCH	
Day a	& Dat	te: Tuesday, 09-05-2017 Max. Marks	70
Time	: 10.3	30 AM to 01.00 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks.	
Q.1	A)	Choose the correct alternative given in the bracket. 1) In types questionnaire the researcher cannot draw a conclusion for a research topic. a) Close ended	07
		The report writing is done according to a) Theory b) Practical c) Format d) Table	
		 a) Selection of sampling unit b) Determining sample size c) Collection of date d) Defining the population 	
		4) Market research has a validity constraint due to a) Time b) Date & time c) People d) Money	
		5) is used to collect the information from large population located in different area. a) Survey b) Schedule c) Questionnaire d) Date	
		6) type of questions has only two alternatives to choose from. a) Multiple choice b) Dichotomous c) Open ended d) Close ended	
		7) means drawing the inferences from analysis of data. a) Editing b) Interpretation c) Coding d) Decoding	
	B)	 State weather true or false. Reliability of research depends on source of date. Report writing is first phase in business research. Goal orientation & measurability are the characteristics of good sampling design. Internet is a source of secondary data. Size of sample should not be too small or large. In research process the coding & decoding is done to keep secrecy. Report writing is done by researcher itself. 	07

Q.2	Write short notes on. (Any Two) 1) Interpretation of data	14
	2) Secondary data	
	3) Validity & reliability of research	
Q.3	Write short notes on. (Any Two)	14
	1) Primary data	
	2) Research process	
	3) Steps in sampling	
Q.4	Layout of research report.	14
	OR	
	Collection of primary data.	
Q.5	Write long answers.	14
	Prepare a questionnaire for the market research of detergent company.	
	OR	
	What is secondary data? Explain various sources of secondary data.	

SLR-S - 5

Seat	
No.	

D.B.M. (Semester – I) (New) (CBCS) Examination, 2017 INTERNATIONAL BUSINESS

		INTERNATIONAL BUSINESS	
Day 8	& Dat	e: Friday, 12-05-2017 Max. Marks	s: 70
Time	: 10.3	80 AM to 01.00 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks.	
Q.1	A)	Choose the correct alternative given in the bracket. 1) The Theory of comparative cost advantage was propounded by	07
		a) Adam smith b) David Ricardo c) Ohlin d) S. S. Mill	
		2) IBRD was established on a) 5 th Dec 1944 b) 5 th Dec 1985 c) 1 st Aug 1944 d) 5 th Aug 1985	
		 3) The major difference between IMF and IBRD is a) Locational b) Short term and long term lending c) Promotional d) None of the above 	
		4) Ultimately was replaced by on 1 st Jan 1995. a) G ATT, WTO b) GATT, IMF c) WTO, GATT d) IMF, IBRD	
		5) is the first steps in the internationalization process. a) FDI	
		6) IMF was established on a) 1947 b) 1990 c) 1995 d) 1999	
		 7) When the company limits its operations, mission and vision to the national political boundaries the company is a) Global company b) International company c) Multinational company d) Domestic company 	
	B)	 State weather true or false. 1) International Monetary Fund lends long term capital for economic development. 2) International business is the world business. 3) Tariffs refer to the tax imposed on import. 4) Relative factor endowments theory was propounded by David Ricardo. 	07
		5) SAARC is established on 8 December 1989.6) Turnkey project is big budget project7) SDR means Special Drawing Right.	

Q.2	Write short notes on. (Any two) 1) SAARC. 2) SDR 3) GATT	14
Q.3	Write short notes on. (Any two: 1) EEC 2) Social and cultural environment. 3) Problem of International Business	14
Q4	Define International Business? Explain the Ricardo and Heckscher & Ohlin Theory? OR Explain WTO and is functions in detail.	14
Q5	Explain the Mode of Entry? OR	14

Define IMF? Explain objective and function?

SLR-S - 6

Seat	
No.	

D.B.M. (Semester – I) (Old) Examination, 2017 PRINCIPLES OF MANAGEMENT

Day & Da	te: Thursday, 04-05-2017 Max. Marks	: 80
Time: 10.	30 AM to 01.30 PM	
	N.B.: 1) All questions are compulsory2) Figures to the right indicate full marks	
Q.1 A)	Choose the correct alternative given in the bracket. 1) Which of the following is a Non-financial incentive a) Appreciation b) Bonus c) Incentives d) Stock-option	80
	 2) The last need in need-hierarchy theory of Motivation is a) Self-esteem needs b) Physiological needs c) Security needs d) Self-actualisation need 	
	 a) is the act of increasing the skill and knowledge of an employee for doing a particular job. a) Selection b) Recruitment c) Planning d) Training 	
	4) is the art of knowing what you want to do and then seeing that it is done in the best and cheapest way. a) Staffing b) Planning c) Management d) Controlling	
	5) The need of planning exists at level of management. a) Top b) Middle c) Lower d) All levels	
	6) Establishing standard is the first step in process. a) Staffing b) Planning c) Directing d) Control	
	7) In style of leadership the leader dominates his decisions. a) Beurocratic b) Autocratic c) Democratic d) Free-rein	
	8) type of control is based on past oriented actions. a) Feed forward b) Feedback c) Concurrent d) Managerial	
B)	Fill in the blanks 1) Theory 'X' people are having attitude towards work. 2) leadership style is also celled as authoritative or directive leadership style. 3) Middle level management act as a link between 4) Project is a type of plan. 5) Management is an art well as 6) is the obligation of an individual to perform certain activities which are assigned to him. 7) is the simple and oldest type of organization structure. 8) is art of getting things done by others.	08

Q.2	Write short notes on (any two):1) State and explain the various steps in control process.2) Functions of Management.3) Scientific Management.	16
Q.3	Write short notes on (any two):1) Maslow's need hierarchy theory of motivation.2) Financial and Non-financial incentives of motivation.3) Importance of planning.	16
Q4	What is organizing? Explain various principles of grouping of activities. OR Explain the term planning and Discuss the steps in planning process.	16
Q5	What is leadership? Explain in detail the different leadership styles. OR What is planning? Explain various types of plans.	16

Cast	
Seat	
No.	

D.B.M. (Semester – I) (Old) Examination, 2017

		BUSINESS ENVIRONMENT	
Day 8	& Dat	e: Friday, 05-05-2017 Max. Marks:	80
Time	: 10.3	80 AM to 01.30 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks.	
Q.1	A)	Choose the correct alternative given in the bracket. 1) Micro Environment is also called a) Internal b) External c) Both d) None of these	80
		After Independence Government of India adopted Model of economic development. a) American b)Japanese c) Soviet d) French	
		3) The fundamental rights conferred by Indian Constitution are a) Six b) Four c) Twenty d) One	
		4) Business environment is a) Unlimited b) Dynamic c) Complex d) All the Above	
		5) New technology Out old technology. a) Kicks b) Welcomes c) Bad d) All the Above	
		6) environment of business includes variety of cultures, values, beliefs, religion etc a) Socio-Cultural Environment b) Technology Environment c) Political Environment d) Economic Environment	
		7) is the factor of political Environment. a) Economic system b) Innovation c) Legislature d) Share holder	
		8) Executive is the a) State b) Local c) Regional d) None of these	
	B)	 State weather true or false. Indian economy is the Mixed of economy. The fundamental Duties are only six. Macro environment is also known as external environment. New Economic reforms were commenced in India during 1991. Modern economic are open Economies. Business environment is Dynamic and complex. Business freedom is one of the essential of Globalization. Technology is self reinforcing. 	08

Q.2	Write short notes on: (Any two)1) The Fundamental Right and Duties.2) Macro factor of Environment.3) Impact of Socio-Cultural Environment on Business.	16
Q.3	Write short notes on: (Any two) 1) Impact of Technology and Government. 2) Demerits of MNCs	16
	3) Describe the Merits of Business Environment.	
Q4	Define Economic Environment? Explain the Economic Factor? OR	16
	Why Sate Intervention? Explain the types of State Intervention?	16
Q5	What is Technology? Explain the Features of Technology? OR	16
	Explain the Social responsibilities towards the Employees and Government?	16

SLR-S-8

Seat	
No.	

D.B.M. (Semester – I) (Old) Examination, 2017

	FINANCIAL AND CO	ST ACCOUNTING
•	ate: Saturday, 06-05-2017 .30 AM to 01.30 PM	Max. Marks: 80
	Instructions: 1) Q. No.1 is comp 2) Figures to the rig 3) Use of calculato	ght indicate full marks.
Q.1 A)	Select correct alternative: 1) is the amount of capital business. a) Property b) Drawing	old invested by businessmen in the gs c) Capital d) Goods
	2) is not a part of final accase. a) Profit & Loss A/c c) Balance Sheet	counting. b) Journal d) Trading A/c
	3) Sales = Contribution. a) Fixed Cost b) Variab	ele Cost c) Loss d) Profit
	As per double entry accounting a) Credit b) Debit	g system every debit has equal c) Balance d) None of these
	5) Trail Balance is prepared froma) Balance sheetc) Ledger	the balances in accounts. b) Journal d) Profit & Loss A/c
	Summary of all functional budg a) Zero based b) King size	gets is called as budget. c) Master d) Summarized
	7) shows the financial podate.a) Balance sheetc) Trail Balance	sition of company on particular b) Trading A/c d) Profit & Loss A/c
	8) is the branch of accordancecost of product.a) Financial Accountingc) Management Accounting	unting prepared to ascertain the b) Cost Accounting d) None of these

	B)	1) is primary book of Accounting.	08
		Outstanding Expenses are shown on side of balance sheet.	
		 3) An entry recorded on both side of cash book is called 4) Prepaid expenses is type of account. 5) Debit all expenses & losses Credit all income gains and profit the rule of account. 6) EOQ Stands for 7) WDV stands for 8) PV Ratio = Contribution X 100. 	
Q.2		Sales Units 10,000 Selling Price Per Unit Rs. 10/- Variable Cost Per Unit Rs. 6/- Fixed Cost Rs. 34,000 for year Calculate: P/V Ratio, BEP (Sales), BEP (Units) and Margin of Safety.	16
	2)	M/s Ghatge Patil purchased Machinery costing Rs. 85,000/- on 1 st April 2014 and paid installation of Rs. 15,000/- on same date. On 1 st Oct, 2014 Co. purchased another machinery for Rs. 40,000/ On 1 st Oct, 2016, Co. sold machinery purchased on 1 st April 2014 for Rs. For Rs. 80,000/ Company charge depreciation under Straight line method at 10% and closes its book of account on 31 st March every year. Prepare Machinery and depreciation account for the year ending 31 st March 2015, 2016 and 2017.	
Q.3	A)	empt: Break Even Point Budgetary Manual	16
Q.4	for 1 201 Jun Rs. Jun Rs. Jun Jun Jun Jun Jun Jun Jun Jun	rnalize the following transactions in the books of Mr. Sagar Trader the month of June 2016. 6 e 1- Mr. Sagar Started business with Cash Rs. 2,00,000/-, Goods 50,000/- and Furniture Rs. 50,000/- e 5 Opened a bank account in Bank of Maharashtra by Depositing 50,000/- e 10- Purchased Goods for Cash Rs. 40,000/ e 14- Sold Goods on credit to Deepak for Rs. 20,000/- e 15 Purchased Furniture costing Rs. 20,000/- for cash. e 16 Received cash from Deepak Rs. 19500/- in full settlement of account. e 19 Mr. Ashwin supplied goods to us worth Rs. 20,000/- e 24 Sold goods for cash Rs. 25,000/- e 27 Withdrawn from bank Rs. 4000/- for office use.	16

16

June 30 Paid Electricity bill Rs. 1500/-

OR

What is cost Accounting? Explain the importance and objectives of cost accounting?

Q.5 Following is the Trail Balance of Shri Vinayak as on 31st March 2015. You are required to prepare Trading and Profit & Loss Accounts for the year ended 31st March 2015 and Balance sheet as on the date.

Particulars	Rs.	Particulars	Rs.
Stock on 1-4-2014	25,000	Capital	40,000
Purchases	75,000	Discount Received	1200
Sales Return	1000	Sales	1,25,000
Wages	3,000	Purchases Return	2,000
Salaries	6,000	Creditors	14,000
Carriage	2,000	Bills Payable	5,700
Insurance	900	Commission	1,000
Office rent	1,000	Interest	400
Discount Allowed	1,100		
Building	10,000		
Machinery	17,000		
Cash in Hand	3,300		
Drawings	10,000		
Debtors	24,000		
Investments	10,000		
Total	1.89.300		1.89.300

Adjustments:

- 1) On 31st March Closing stock was valued at Rs. 34,000/-.
- 2) Depreciate Building by 2% and Machinery by 10% P.a.
- 3) Outstanding Salary Rs. 500/- and Rent Rs. 200/-.
- 4) Interest on Investment due Rs. 500/- but not received.
- 5) Make provision for Reserve for Doubtful Debt at 5% on sundry Debtors.

OR

Explain the term depreciation. Also explain types of depreciation method wit example.

Seat	
No.	

	BUSINESS COMMU	•
Day & Da	te: Monday, 08-05-2017	Max. Marks: 80
Time: 10.3	30 AM to 01.30 PM	
	N.B. : 1) All questions are 2) Figures to the righ	
Q.1 A)	Choose the correct alternative gir 1) Communication is a pro a) Dynamic c) Both	
	means arising from the case of a communication communication Feedback	different meaning of words. b) Semantic d) Order Letters
	3) communication gives in a) Oral b) Written	nmediate feedback. c) Both d) Coding
	4) is clearer than words. a) Feedback c) Office Order	b) Silence d) Office Note
	5) Reports prepared and presented procedure laid down by the law aa) Formalc) Statutory	<u> </u>
	6) An Interview is an example ofa) Oralc) Face-to Face	communication. b) Written d) Silence
	7) An is a list of items to be a) Notice c) Minutes	be discussed at the meeting. b) Agenda d) Resolution
	8) refers to an oral commonumber of people meet and to dia. Interview c) Workshop	

80

	 Periodical report is not prepared at regular intervals. Attracting attention is one of the important function of sales letter. Decoding means translating the symbols into message. Inside address contains information relating to the name of the firm & other details. Communication plays vital role in our day to day life. An official record of the proceedings of a meeting is called minutes. Special reports are related to a single situation. Fax is acronym for email. 	
Q.2	 Write short notes on. (Any two) 1) Merits of Oral Communication 2) Explain Social Psychological barriers 3) Notice and Agenda 4) Techniques of Interviews 5) E-mail 	16
Q.3	Write short notes on. (Any Four) 1) International Communication 2) Types of repots 3) Face to Face communication 4) Body Language 5) Video Conferencing	16
Q4	 Write Long Answers. (Any two) 1) Components of Reports 2) Prepare a Notice & Agenda for the Meeting of the Board of Directors. 3) Process of Communication 	16
Q5	 Write Long Answers. (Any two) 1) Elements of Letter 2) Write a Minute of Extra Ordinary General Meeting of a Public Limited Company. 3) Importance of Communication 	16

B) State weather true or false.

Seat		
No.		

D.B.M. (Semester – I) (Old) Examination, 2017 BUSINESS RESECRCH

		BUSINESS RESECT	RCH
Day 8	& Da	te: Tuesday, 09-05-2017	Max. Marks: 80
Time	: 10.3	30 AM to 01.30 PM	
		N.B.: 1) All questions are con 2) Figures to the right in	-
Q.1	A)	Choose the correct alternative given 1) In type of questionnaire the conclusion for a research topic. a) Close ended b)	e research cannot draw a
		a) Close ended b) c) Multiple-choice d)	All of above
		The report writing is done according a) Theory b) Practical c)	
		 a) Selection of sampling unit b) Collection of data d)) Determining sample size
		Market research has a validity const a) Time	c) People d) Money
		5) is used to collect the information population in different area. a) Survey b) Schedule c) Quality of the collect the information population in different area.	_
		6)type of questions has only two from a) Multiple choice b) c) Open ended d)	
		7) means drawing the inferenc a) Editing b) Interpretation c)	es from analysis of data. Coding d) Decoding
		, ,	Repot writing None of these

	B) \$	State weather true or false.	08
	•	 Reliability of research depends on source of data. 	
	2	2) Report writing is first phase in business research.	
	(3) Goal orientation & measurability are the characteristics of	
		good sampling design.	
		4) Internet is a source of secondary data.	
		5) Size of sample should not be too small or too large.	
	(6) In research process the coding & decoding is done to keep	
	_	secrecy.	
		7) Report writing is done by researcher itself.	
	(3) Index means table of contents	
Q.2	Write	short notes on. (Any Two)	16
•		imary data	
	,	esearch process	
	-	eps in sampling	
	-,		
Q.3	Write	short notes on. (Any Two)	16
		erpretation of data	
	2) Sc	ope of business research	
	3) Va	ilidity & reliability of research	
	,		
Q.4	Write	Long Answers.	16
	Layou	ut of research report.	
		OR	
	Collec	ction of primary data.	
Q.5	Write	Long Answers.	16
	Prepa	are a questionnaire for the market research of detergent	
	comp		
		OR	
	What	is secondary data? Explain various sources of secondary data.	

Seat	
No.	

D.B.M. (Semester - I) (Old) Examination, 2017

		•	ONAL BUSINESS	
Day & [Date	: Friday, 12-05-2017	Max. Mark	(s: 80
Time: 1	0.30	AM to 01.30 PM		
		•	ons are compulsory. the right indicate full marks.	
Q.1 A		1) means selling th	ative given in the bracket. e product below cost of production. ort c) Import d) Dumpling	08
	2	2) GATT is converted into _ a) IMF b) EU	c) World Bank d) WTO	
	;	Contract Manufacturing i a) Export c) Licensing	is also called as b) Outsourcing d) Franchising	
	4	 World Bank is also called a) International Finance b) International Bank for c) World's Central Bank d) Inter-Governmental B 	Bank Reconstruction and Development	
	į	5) Religious aspects, custo	ms, languages, etc. are the factors of	
		a) Political c) Technological	b) Natural d) Cultural	
	(of goods of a country exceeds her goods is said to be b) Unfavorable BOT d) None of these	
	-		s its operations, mission, and vision to ndaries the company is b) International Company d) Domestic company	
	8	B) When tariff levied as a p goods, it is called a) Specific c) Compound	roportion of the value of the imported _tariff. b) Ad-Valorem d) Multiple	

	 Fill in the Blanks: GATT Sands for EEC Stands for ASEAN Stands for SAARC Stands for SAFTA Stands for GDR Stands for SDR Stands for TRIP's Stands for 	08
Q.2	Attempt (Any-4) 1) GATT 2) SAFTA 3) Work Bank 4) ADR 5) Tariffs	16
Q.3	Attempt (Any-4) 1) Quotas 2) TRIPs & TRIMs 3) Joint Venture 4) SDR 5) SAARC	16
Q4	 Attempt (Any-2) 1) Explain the different Modes of entering International Trade? 2) Explain the impact of different environmental factors on International business. 3) Explain the functions and basic principles of WTO? 	16
Q5	 Attempt (Any-2) Define International business. Explain the different problems faced by international business. Explain the different Generic strategies of International business. Explain Foreign Direct Investment. Also explain the reasons for FDI. 	16

Seat	
No.	

D.B.M. (Semester –II) (New) (CBCS) Examination 2017

		MARKETING MANAGEMENT	
Day 8	k Dat	te: Thursday, 04-05-2017 Max. Marks:	70
Time:	02.3	30 PM to 05.00 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks	
Q.1	A)	Choose the correct alternative. 1) refers to the group of actual and potential group of customers. a) Marketing b) Market	07
		c) Management d) None of these	
		is a paid form of non-personal communication to inform and persuade the customers. a) Personal selling	
		 factor of consumer behavior undertakes the study of perception, motivation with respect to the consumer. a) Psychological b) Personal c) Social d) Cultural 	
		4) is not a feature of service. a) Durability b) Intangibility c) Inseparability d) Perish ability	
		5) is any name, sing, symbol, term, image used to identify product in the market. a) Packaging b) Labeling c) Brand d) None of these	
		6) is a process of dividing heterogeneous market into homogenous parts and then offering the product. a) Targeting b) Branding c) Positioning d) Segmentation	
		7) is the exchange value of product expressed in terms of money. a) Price b) People c) Promotion d) Product	
	B)	Fill in the blanks 1) Modern marketing concept is oriented. 2) is a bundle of satisfaction. 3) is the short term incentive tool for quick sales. 4) is the main problem of service marketing. 5) means value converted into quantity. 6) tool play an important tool in international marketing 7) segmentation related with customer income level.	07

SLR-S -13

Q.2	Write short notes (any two): 1) Advertising 2) Branding 3) Pricing decisions	14
Q.3	Write short notes (any two): 1) Target marketing 2) Channels of distribution 3) Personal selling	14
Q4	 Write Long Answers (any one) 1) What is marketing mix? Explain the various elements of marketing mix. 2) What is marketing segmentation? Explain the various bases of market segmentation. 	14
Q5	Write Long Answers (any one)1) Factors affecting buying behavior.2) Explain target market & product positioning strategy.	14

Seat	
No.	

D.B.M. (Semester –II) (New) (CBCS) Examination, 2017 HUMAN RESOURCE MANAGEMENT

		HUMAN RESOURCE MANAGEMENT	
Day	& Da	ate: Friday, 05-05-2017	Max. Marks: 70
Time	: 02.3	.30 PM to 05.00 PM	
		N.B.: 1) All questions are compulsory. 2) Figures to the right indicate full man	ks.
Q.1	A)	Choose the correct alternative. 1) also called as Golden Handshake. a) Lay off b) Resignation c) VRS d)	07 Separation
		is the systematic process for assessing tworth of jobs within an organization. a) Job Analysis b) Job Evaluation. c) Job Enrichment d) None	
		A, also referred to as a performance rev a) Performance Appraisal b) HRM c) Job Description d) Training	ew.
		4) is the process of choosing a qualified personal can successfully do a job. a) Recruitment b) Development c) HR planning d) Selection	
		5) Employee Recommendation is an source recruitment.a) Inferior b) External c) Internal d)	
		6) is a broad, general, and written statement specific job. a) Job description b) Job rotation c) Job Enrichment d) Job-work	of a
		7) training is more Effective & Practical in na a) External b) Off the job c) Traditional d)	ture. On the job
Q.1	B)	 State whether following statements are TRUE/F HRM is having wider scope than Personnel manag Unemployment rate & recruiting effects are irreleval other. Trained employees are assets of organization. Job evaluation is a component of performance app Campus selection is an internal source of recruitm Training is waste of investment. Dismissal refers to the act of terminating the employer an employee by the employer in an organization. 	ement. nt to each raisal. ent.

Q.2	Write short notes: (any two)a) Jon Evaluationb) Layoffc) Objectives of Man power planning	14
Q.3	Write short notes: (Any two) a) Objectives of Training b) VRS c) Structure of HR Development	14
Q4	Write Long Answers: (Any one) a) Explain the role of changing technologies in HR. OR b) Explain recruitment process.	14
Q5	Write Long Answers: (Any one) a) Explain the training process & methodology. OR b) Explain the current labour policies.	14

SLR-S - 14

Seat	
No.	

		D.B.M. (Semester – II) (New) (CBC PRODUCTION MANA	-
Day 8	k Da	e: Saturday, 06-05-2017	Max. Marks: 70
Time:	02.3	30 PM to 05.00 PM	
		N.B. : 1) All questions are c 2) Figures to the right	
Q.1	A)	Choose the correct alternative. 1) is a process conversion products with integration of men, a) Inventory management c) Material management	machine & material. b) Production
		2) In shut down type of maintenance carried out when plant isa) Shut downc) Under installation	b) Running
		3) management function issuing materials.a) Inventoryc) Stores	is to receiving, stocking andb) Maintenanced) Supplies
		4) ABC analysis is one of the technica) Inventory managementc) Production control	
		5) In type of production sysproduction of goods takes place to a) Continuousc) Mixed	
		Aero plane building unit uses a) Cellular c) Fixed position	type of layout. b) Product d) Process
		7) Loading & scheduling are the fund witha) Production planning & control c) Inventory management	ction is associated b) Maintenance d) Expansion

Q.1	В)	 State whether following statements are TRUE/FALSE. Two wheeler production is one of example of product layout. Product layout offers production of variety of products in single assembly line. Inventory management is associated with maintenance of plant. Batch production involves the manufacturing of multiple units. Combination layout is the integration of product layout & process layout. 	07
		6) In Intermittent production system the flow of production is continuous.7) The principle objective of proper plant layout is to maximize the productivity.	
Q.2	1) C 2) F	te short notes. (Any two) Dbjectives of Maintenance Process layout Dob & batch production system	14
Q.3	1) F 2) F	te short notes. (Any two) Fixed order quantity Product layout Productivity	14
Q4	a) V b) D	te Long Answers (any one) What is inventory management? Explain ABC analysis. Define production planning & control. Explain various functions of production planning & Control.	14
Q5	a) [b) [te Long Answers (any one) Define maintenance? Explain various types of maintenance. Define production function. Explain its interface with other unctional areas of organization.	14

Seat	
No.	

D.B.M. (Semester –II) (New) (CBCS) Examination, 2017 FINANCIAL MANAGEMENT

FINANCIAL MANAGEMENT			
Day & Da	ate: Monday, 08-05-2017 Max. Marks	: 70	
Time: 02.	30 PM to 05.00 PM		
	 N.B.: 1) Question .No. 1 is compulsory. 2) Figures to the right indicate full marks. 3) Use of calculators is allowed. 		
Q.1 A)	Select correct alternatives: 1) Excess of current assets over current liabilities is called as a) Net Current Assets b) Gross Working Capital c) Gross Current Assets d) Net assets	07	
	working capital is permanently locked up in the business. a) Fluctuating b) Seasonal c) Fixed d) Variable		
	3) If current Ratio is 2 & working capital is 100000 then the value of current liability is Rs a) 100000 b) 50000 c) 200000 d) 300000		
	 4) refers to that portion of company's net earnings that are paid out to the equity shareholders. a) Authorized Capital b) Dividend c) Stock Split d) Paid up Value 		
	5) is discounted technique of capital budgeting. a) Pay Back Period b) Net Present Value c) ARR d) None of these		
	6) debentures are those debentures that are not transferable by mere delivery. a) Bearer b) Registered c) Mortgaged d) Convertible		
	7) Acid test ratio is also called is a) Liquid b) Current c) Working Capital d) Debt Equity		
Q.1 B)	Fill in the blanks with appropriate word: 1) Working Capital = 2) Gross Working Capital refers to 3) is the capital required to spent on day to day business activities. 4) Equity shareholders are the of the company.	07	

- 5) _____ preference shares are not converted into equity shares after specific time period.6) _____ shareholders have voting rights.
- 7) Equity shareholders get dividend at ____ rate.

Q.2 Attempt (Any 2)

14

- A) Discuss Equity Shares in detail.
- **B)** Objectives of Financial Management.
- **C)** Discounted techniques of capital Budgeting.

Q.3 Attempt (Any 2)

14

- **A)** Prepare an estimate of working capital requirement from the following information of a trading concern:
 - Project annual sales- 1,20,000 units
 - Selling Price Rs. 10 per unit
 - Percentage net profit as sales 30%
 - Average credit period allowed to customers-10 weeks
 - Average credit period allowed by suppliers- 5 weeks
 - Average stock holding in terms of sales requirement -5 weeks
 - Allow for 10% for contingencies

B) Current Ratio: 2.5 Liquid Ratio: 1.5

Net Working Capital: 67,500 Prepaid Expenses: 2500

Calculate: Current Assets, Current Liability, Liquid Assets

- C) Factors affecting dividend policy.
- Q.4 A Co. is considering an investment proposal to install new machine at a cost of Rs. 1,00,000/-. The machine has a life expectancy of 5 years and has no salvage value. The tax rate is 50%. Assume that the firm use straight line depreciation. The estimated Cash flows before depreciation and tax (CFBT) from the investment is as follows:

Year	1	2	3	4	5
CFBT (Rs.)	20,000	22,000	24,500	21,300	29,000

Calculate:

- 1) Pay Back Period
- 2) ARR
- 3) NPV @ 10% Discount Rate
- 4) Profitability Index

OR

Define working capital. Explain the various determinants of working capital requirement.

Q.5 Define debentures. Explain in detail features of debentures.

14

14

OR

Explain the Meaning of Financial Management. Also explain functions of finance manager.

Seat	
No.	

D.B.M. (Semester –II) (New) (CBCS) Examination, 2017 ORGANISATIONAL BEHAVIOUR

		ORGANISATIONAL BEHAVIOUR	
Day 8	& Da	te: Tuesday, 09-05-2017 Max. Marks:	70
Time	: 02:	30 PM to 05.00 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks.	
Q.1	A)	Choose the correct alternative. 1) factors are those factors which influence the behavior. a) Internal b) External c) Both a & b d) None of above 2) The basis by which jobs are grouped together is called as a) Departmentation b) Co-ordination	07
		c) Division of work d) None of these 3) Personality is called as in Latin word. a) Personal b) Person c) None of above d) Personified 4) Job satisfaction is an towards job belongs to loyalty towards the organization. a) Attitude b) Personality c) Perception d) Management	
		5) groups are formed to complete a specific project. a) Task b) Command c) Project d) Formal 6) element which affects the employee behavior. a) Organization b) Organizational climate c) Values d) All of above	
		7) In stage of group development there is differences in opinion & conflicts arises. a) Forming b) Storming c) Norming d) Adjourned	
	B)	 State weather true or false. Perception is fixed. Informal groups are created by organization. Forming is the first stage of group development. Teams are effective than groups. Evolution of OB give rise to departmentation. Problem solving teams are temporary & the members will join other team after dissolution. Line & staff organization are the result of division of division of work. 	07

SLR-S -	1	7
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Q.2	Write short notes. (Any two)1) Organizational structure.2) Four building blocks.3) Nature of attitude & its dimensions.	14
Q.3	Write short notes. (Any two) 1) Importance of ob. 2) Formal & informal group. 3) Organizational culture.	14
Q.4	Write Long Answers. (Any one)a) Define perception & explain perceptual processb) Explain various organizational structures	14
Q.5	 Write Long Answers. (Any one) a) Define group & team? Explain the differences between group & teams. b) Define personality? Explain development of personality & its effect on organization. 	14

Seat	
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NO.	

D.B.M. (Semester - II) (Old) Examination, 2017

		MARKETING MANAGEMANT	
Day (& Da	te: Thursday, 04-05-2017 Max. Marks	: 80
Time	: 02.3	30 PM to 05.30 PM	
		N.B.: 1) All questions are compulsory.2) Figures to the right indicate full marks.	
Q.1	A)	Choose the correct alternative given in the bracket. 1) For exchange atleast parties are required. a) One b) Two c) Three d) Four	80
		a) Attitude b) Belief c) Perception d) Personality 2) has descriptive thought that a person hold about something. a) Attitude b) Belief c) Perception d) Personality	
		3) groups are those a person hopes to join. a) Aspirational b) Decorative c) Reference d) Opinion	
		4) deals with identifying & meeting social needs. a) Selling b) Production c) Advertising d) Marketing	
		5) can be marketed. a) Event b) Person c) Place d) above	
		6) is fundamental determinant of persons behavior. a) Caste b) Culture c) Subculture d) Business	
		7) is the 5 th P of marketing. a) Product b) Price c) Packaging d) People	
		8) Advertising is done for a) Increase sales b) Increase profit c) Influence the customer d) All of above	
	B)	 State weather True/False Food, cloth & shelter are wants of human life. Niche marketing is narrowly defined customer group. Products are intangible in nature. Media selection depends on its reach. Geographical segmentation divides the market into different geographic area. In growth stage profit is lower. Giving price discount is an example of promotion. Advertising is non essential for service. 	08

Q.2	Write a short notes: (any 2)	16
	 Characteristics and nature of service marketing. 	
	2) Promotion	
	3) Functions of marketing.	
Q3	Write short notes on: (any 2)	16
	Factors affecting buying behavior.	
	2) Bases of market segmentation	
	3) Pricing.	
Q4	Long answer questions:	16
	Write product, price, place promotion, packaging with example.	
	OR	
	Challenges & opportunities of international marketing.	
Q.5	Write long answers:	16
	Explain importance & role of distribution in marketing & elaborate various distribution channels.	
	OR	
	Explain advertising & promotion in brief.	

Seat	
No.	

		•	semester –II) (OId) NAN RESOURCE N	•	17
Day 8	k Dat	te: Friday, 05-0	5-2017		Max. Marks: 80
Time:	02.3	30 PM to 05.30	PM		
		N.B. :	1) All questions are 2) Figures to the rig	e compulsory. ht indicate full mark	S.
Q.1	A)	1)is	correct alternative. If the term used to delete the term of people with the term of people with the term of people with the term of the t	•	
		different ta	efers to the practice of sks to promote experi ichment argement	rience and variety.	s between
			a process of excusing		for a
		of personnover a pred a) Develop	the process of estimed required for a project for a process of the proc	ect (with different ski e. b) Training	
			nning		
			_		
		a) Retrenc c) Quit	Permanent separation Chment	n of a worker from v b) Discharge d) VRS	vork.
		8) Newspape of recruitme a) Tradition c) Internal	nal	ncy are the b) Modern d) External	sources

	B)	State weather true or false	08
		Training is very important for organizational development and	
		success. 2) Planning, implementing, and evaluating employee relations are the duties of HR manager.	
		3) Personnel management is having modern approach.	
		 4) Manpower planning is a crucial and prime factor of HRM. 5) Training is waste of financial resources of organization. 6) Selection process follows recruitment process. 7) Job description and evaluation are irrelevant to each other. 8) Trained employees are more motivated & effective in 	
		performance.	
Q.2	Write	e short notes. (Any four)	16
	a) Jo	ob Enrichment	
	•	ecruitment Sources	
	-	ole of HR Manager	
	•	eparation Scheme	
	e) O	bjectives of manpower planning	
Q.3	Write	e short notes. (Any four)	16
	-	eed for Training	
	b) V		
	-	oals of HRD system	
	•	ob Rotation raining tools and aids	
	<i>c)</i> 11	raining tools and alds	
Q4	Write	e Long Answers (any two)	16
	a) E	xplain the various kinds of retirement.	
	•	xplain the duties & responsibilities of HR manager.	
	c) E	xplain the selection process.	
Q5	Write	e Long Answers (any two)	16
	a) E	xplain the role of changing technologies in HR.	
	•	xplain the current labour policies.	
	c) E	xplain the various training methods.	

Seat	
No.	

			PRODUCTION MAN		1
Day	& Da	te: S	Saturday, 06-05-2017		Max. Marks: 80
Time	: 02.3	30 F	PM to 05.30 PM		
			N.B.: 1) All questions are 2) Figures to the righ	•	3
Q.1	A)		moose the correct alternative. means the ratio betwee volume of labour.		08 put &
			a) Productionc) Quality	b) Productivityd) Process	
		2)	Volume of output is generally a) Small c) Medium	in job produb) Large d) Very large	iction.
		3)	implies formulation, codactivities in a manufacturing syst a) Production Planning c) Marketing Planning	em. b) Inventory Plann	
		4)	Production planning involves the system to produce produ	_	all
		5)	ABC stands for a) Always Bad Control c) Always Buy Control	b) Always Better	
		6)	VED analysis is one of the effect management. a) Inventory c) Human Resource	ive techniques of _ b) Financial d) None of these	
		7)	The term inventory includes a) Raw Material c) Finished	items. b) Semi- finished d) All of these	
		8)	store room, stock room, tool room a) Plant Layout c) Product Life Cycle	· · · · · · · · · · · · · · · · · · ·	•

	B)	 State weather true or false: Received & Inspection operation relates to the production planning & control Automobile production is one of example of Project layout. In Intermittent production system the flow of production is continuous. The principle objective of proper plant layout is to maximize the production at the highest costs. Production is the process by which raw materials and other inputs are converted into finished goods. VED stands for very essential diagram. Process Layout also called functional Layout. Directing is maintaining a balance in activities towords a goal 	08
Q.2	1) A 2) Fi 3) T 4) P	or set of goals evolved during production planning. e short notes. (Any four) BC Analysis ixed Position Layout ype of Inventory Management Systems roduction Interface with Other Functional Areas eriodic Review System	16
Q.3	1) V 2) C 3) Fa 4) O	e short notes. (Any four) ED Analysis Combinational Layout acility Loading & Its Objectives Objectives of PPC ixed Order Quantity System	16
Q4	1) C 2) S	te Long Answers. (Any two) Continues Manufacturing System & Its types. Cope of Production Management. Elements of Scheduling.	16
Q5	1) In 2) E (F	te Long Answers (any two) Intermittent Manufacturing System & Its types. Its types in the various Functions of production Planning and Control PPC). Its plain various Types of Plant Maintenance.	16

Seat	
No.	

D.B.M. (Semester – II) (Old) Examination, 2017 FINANCIAL MANAGEMENT

			F	FINANCIAL MA	ANAGEMENT		
•			Monday, 08- PM to 05.30			Max. Marks	s: 80
				2) Figures to t	lo. 1 is compuls he right indicate lators is allowe	e full marks.	
Q.1	A)		A net v	rent liabilities.	vill arise when c c) Fixed	urrent assets d) Fluctuating	08
		2)	within a year a) Current a	r. Issets	ng converted into b) Fixed asset d) Capital ass	ts	
		3)	a) Raw mat	ets does not inc erial expenses	b) Undrav	vn profit	
		4)	a) Equity		I form of financir b) Debentures d) Preference		
		5)	are paid out	to the equity shed Capital	areholders.	net earnings that ue	
		6)	a) Profitabili		technique of cap b) Net Pres d) None of	sent Value	
		7)	by delivery ca) Bearer c) Mortgage	only.	debentures that b) Registe d) Conver		
		8)		e termed as Ratio	b) Turnov		

Q.1	B)	B) Fill in the blanks with appropriate word: 1)& maximization are the goals of financial					80	
		management. 2) When current assets are less than current liabilities then the resulting figure is						
		 is the capital required to spent on day to day business activities. Debenture holders are the of the company. preference shares are converted into equity shares after specific time period. shareholders do not have voting rights. is the internal source of capital. Preference shareholders get dividend at rate. 						
Q.2	A)	A) A Co. is considering an investment proposal to install new machine at a cost of Rs. 1,00,000/ The machine has a life expectancy of 5 years and has no salvage value. The tax rate is 50%. Assume that the firm use straight line depreciation. The estimated Cash flows before depreciation and tax (CFBT) from the investment is as follows:					08	
		Year	1	2	3	4	5	
	В)	CFBT (Rs.) Calculate: 1) Pay Ba 2) NPV @ Discuss Prefe	ick Period) 10% Dis	I scount Rate		21,300	29,000	08
Q.3	A) B)					08 08		
Q.4	•	roforma cost s	heet of a	company p	provides the	e following		16
	particulars: Elements of cost: Materials Direct Labour Overheads 2.4 The following further particulars are available: a) It is proposed to maintain a level of activity of 2,00,000 units. b) Selling Price is Rs. 12 per unit. c) Raw materials are expected to be in stores for an average of 1 months.							
		d) Materials	s will be in	process of	on an avera	ige for half	a month.	

- e) Finished goods are required to be in stock for an average of 1 months.
- f) Credit allowed to debtors in 2 months.
- g) Credit allowed to suppliers is 1 months.

Estimate working capital required.

OR

Define working capital. Explain the various determinants of working capital requirement.

Q.5 Explain dividend policy. Also explain the determinants of dividend policy.

OR

Explain the Meaning of Financial Management. Also explain Importance and Objectives of Financial Management.

Seat	
No.	

D.B.M. (Semester – II) (Old) Examination, 2017 ORGANISATIONAL BEHAVIOUR

•		e: Tuesday, 09-05-2017 Max. Marks: PM to 05.30 PM	80
Tillie.	2.00	N.B.: 1) All questions are compulsory. 2) All questions carry equal marks.	
Q.1 /		Complete the following sentence by choosing correct alternative which are given below 1) is a group of people working together to achieve common goals.	80
		a) Organisation b) Behavior c) Culture d) None	
		is concerned with the understanding, prediction & control of human behavior in organization. a) Organisation behavior b) Culture c) Personality d) None	
		3) is giving meaning to the environment around us. a) Values b) Learning c) Attitude d) Perception	
		4) refers to an individual's pleasurable or positive emotional state towords his or her job. a) Job Involvement b) Job Satisfaction c) Organisational Commitment d) Job association	
		5) is generally accepted beliefs, values, behavioral norms, morals & ways of doing business that are unique to each organization. a) Group Behavior b) Organisation Behaviour c) Organisational Culture d) Work Teams	
		6) is a group whose members have complementary skills and committed to common purpose. a) Team b) Organisation c) Culture d) None	
		7) is the characteristic patterns of behavior and modes of thinking that determine a person's adjustment to the environment.	
		a) Perceptionb) Team workc) Personalityd) Commitment	
		8) is an employee attitude reflecting his loyalty towards organization.	
		a) Organisational Commitment b) Job association c) Job Involvement d) Job Satisfaction	

80

	 OB considers only individuals in the scope of study. Teams have positive synergy. Perception is same for all individuals. It is very easy to change organisational culture Attitude of a person can be changed. Organisational structure indicates organisational hierarchy and authority structure. Organisational commitment is a negative attitude of an employee. Human behavior is highly unpredictable. 	
Q.2	Write short notes. (Any four) 1) Job Satisfaction 2) Team work 3) Organizational culture 4) Coordination 5) Development of personality	16
Q.3	Write short notes. (Any four) 1) Organizational commitment 2) Dimensions of attitude 3) Fundamental concepts of OB 4) Social perception 5) Importance of Teams	16
Q.4	Write long answers. (Any two)1) Explain the historical background of OB.2) Explain the various organizational structures.3) Explain the formation of teams.	16
Q.5	 Write long answers. (Any two) 1) Explain the four building block of organization. 2) Explain the perception process. 3) Explain the formal organization and informal group and their interaction. 	16

State whether following statements are True/False.

B)