

**Tender Form Fee Rs. 3000/-**



पुण्यश्लोक अहिल्यादेवी होळकर  
सोलापूर विद्यापीठ

॥ विद्यया संपन्नता ॥

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**PUNYASHLOK AHILYADEVI  
HOLKAR  
SOLAPUR UNIVERSITY, SOLAPUR**

**e - TENDER**

For  
DATA CENTER SERVICE





## Solapur University, Solapur

### e- Tender Time Table

1	e-Tender Publishing Date	Date: 8 /7/2020	Time	5.00P.M
2	Tender Sale./Download Start Date and Time	Date: 8/7/2020	Time	5.00P.M
	Bid Submission Start Date and Time	Date : 8/7/2020	Time	5.00P.M
3	Closing date and time of e-Tender	Date 27/7/2020	Time	3.00P.M
	Date and place of online opening of E-Tender (Technical Bid Opening Date )	Date 29/7/2020	Time	3.00P.M
		SOLAPUR UNIVERSITY, SOLAPUR, Solapur Pune-National Highway, Kegaon, Solapur 413 255. Telephone- 0217-2744771/78 (ext-133).		
4	Online Tender Fee & EMD Submit Online Payment	<b>Submit Online EMD Rs.50,000/- (refundable)</b> <b>E-Tender form fee Rs.3000/- (non-refundable)</b>		



## **Solapur University, Solapur e-Tender Form**

E-Tender For Data Center Service

- 1. Name of Bidder** :
- 2. Full Address** :
- 3. Mobile No/e-mail id** :
- 4. Pan Number** :

**Authorized Signatory:**

**Name:**

**Designation:**



## TERMS AND CONDITIONS OF THE TENDER

Name of Work :- \* Providing Data Center Service Hosting HS22, Xeon 2C E5620 80W 2.40GHz / 1066MHz FSB/ 12MB Cache, 3x2GB O/Bay 2.5in SAS Intel Xeon 2C Processor Model E5620 80W 2.40GHz/1066MHz/12MB 2GB (1x2GB, 1Rx8, 1.5V) PC3-10600 CL9 ECC DDR3 1333MHz VLP RDIMM 8GB (1x8GB, 2Rx4, 1.5V) PC3-10600 CL9 ECC DDR3 1333MHz VLP RDIMM IBM 146 GB 2.5in SFF Slim-HS 10K 6Gbps SAS HDD Emulex 8Gb Fibre Channel Expansion Card (CIOv) for IBM Blade Center Windows Srv 2008 R2 SQL SRV 2008 R2 SNGL OLP NL

### 1. General Conditions:

- a. This Invitation for Bids is open to all suppliers/ Data Center Providers.
- b. DATA Center provider should have own the ISO certified Data Center or he is proprietor of ISO certified Data Centers.
- c. Data center provider should have the presence in Indian Market at least from last 3-4 Years with registered Office to ensure the proper backend support for smooth execution and post sale(Hosting) maintenance operations of such kind of geographically wide spread Network.
- d. The offered product proposed by the DATA Center provider should include mandatory necessary features from Data center provider like FREE hardware / software updates, minor / major software maintenance releases and patches during Contract period of the Data center hosting web based access to technical database, assistance tools and information for on- line problem resolution, 24 Hrs. in a day & 7 days in a week. Access to Data center provider Technical Assistance for the web hosting coverage as per standard Data center provider Policy.
- e. There should be no overwriting in the bidder's offer. If required, scoring out entries and writing afresh the bidder can make corrections. The initials of the bidder's authorized person and the seal of the bidder's company must verify each correction. All rates given in this tender must be expressed as (Annual) Unit Price as stated in Appendix. After award of the contract, if the bidder does not perform the work satisfactorily or delays the execution of the contract, Solapur University reserves the right to get the balance contract executed by another party of its choice.
- f. There is no restriction on the use or excess use of the Data Center by the University i.e. the University may use the DATA Center even for 24 hours in a day.
- g. DATA Center Service is down, it shall be the responsibility of the party of the bidder to the repair (up the Data Center Service) the same within 24 hrs of its report by the University. On failure by the bidder (DCP), the University will be entitled to impose penalty of Rs 1000/- per day, beyond the aforesaid 24 hrs period. Or alternative arrangement of the data center service.

### h. Cost of Bidding

The Bidder (DCP) shall bear all costs associated with the preparation and submission of its bid and the University will in no case be responsible or liable for these costs,

- i. The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding
- ii. Documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

### i. Late Bids

Any bid received by the University after the deadline for submission of bids prescribed by the University, will be rejected and/or returned unopened to the Bidder.

### j. Clarification of Bids

During evaluation of bids, the University may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.

### k. University's Right to Accept Any Bid and to Reject Any or All Bids

The University reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders.

#### **l. Signing of Contract**

At the same time as the University notifies the successful bidder that its bid has been accepted, the University will send the bidder the Contract Form provided in the bidding documents, incorporating all agreements between the parties. Within 15 days of receipt of the Contract Form, the successful bidder shall sign and date the Contract and return it to the University. If bidder fails to do the same, his DCP will be forfeited and next bidder will be called for agreement.

#### **m. Performance Security**

Within 15 days of the receipt of notification of award from the University, the successful Bidder shall furnish the performance security at 05 % of the cost of the material to be ordered in the form of DD in favor of The Finance & Account Officer, Solapur University, Solapur or in the form of Bank Guarantee or in another form acceptable to the University. Failure of the successful bidder shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event the University may make the award to the next lowest evaluated bidder or call for new bids.

#### **n. Delays in the Data Center Provider Performance**

Delivery of the Data hosting and performance of the Services shall be made by the Supplier in accordance with the time schedule specified by the University. If at any time during performance of the Contract, the Supplier or data server provider (s) should encounter conditions impeding timely delivery of the Data Hosting and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier's notice, the University shall evaluate the situation and may, at its discretion, extend the Supplier's time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.

- o.** The successful bidder has to train the University's designated staff for the Operation & Routine Maintenance of the equipment, free of cost.

#### **2. Price and Taxes:**

Prices quoted by the vendor(DCP) for these printing machine should be in Indian currency in rupees inclusive of all types of taxes, octroi, etc complete & service provide at Solapur University, Solapur & all over in the District.

- 3. Bidder Experience:** The Bidder should have an ability to satisfy our requirements should have an experience for similar kind of supply in any Government Organization, Public Sector undertaking or Private Sector. The offer should accompany the proof for the same in terms of supporting documents like Customer Purchase order copies, Past Experience and Past performance supporting documents clearly mentioning the Name of the customer, order value with Satisfactory Completion certificate issued by the customer for establishing the credibility of the Bidder.

#### **4. Terms of Payment:**

Quarterly in advance upon submitting a demand note one week prior to expiry of current Quarter.

#### **5. Selection of the Bidder:**

For the purpose of selection of the bidder, a two-stage bidding process will be followed. The response to the tender should be submitted in two parts viz.

Technical Bid & Commercial Bid & must be submitted in separate sealed envelopes.

Technical bid should contain,

- a. Detailed broacher of the Company including other details as asked.
- b. attaché client list and work done list
- c. Online tender fee and EMD submit online Payment.
- d. The form of the "Terms and Conditions" should be duly filled and signed by authorized person.
- e. The bidder should submit Certificate Company registered under company act.
- f. The bidder should submit sales tax registration certificate.
- g. The bidder should submit vat registration certificate.

**It is only when the information about the company in technical bid is found satisfactory; the commercial part will be opened.**

**Commercial bid** should contain prize of the material required to be supplied as per Schedule as supplied by the University along with the Tender form, duly filled and signed by the authorized person.

Vendors should clearly mark on the both sealed envelopes "**Tender For Data Center Services**" and "**Commercial / Technical Bid**" on the respective envelope at left corner.

While the above procedures lay down the overall guidelines, Solapur University reserves the right to select the vendor based on other parameters at its discretion.

## **6. Agreement:**

Selected vendor /Data center provider should undergo a separate agreement in the pro forma prescribed by the University as per the terms / conditions .

## **7. Cancellation Of Agreement:**

In case of any breach of any terms and conditions mentioned in the Tender form & agreement term by the successful bidder / Data Center provider, Solapur University, Solapur reserves the right to cancel the agreement by giving 7 days notice to the vendor/Data Center Provider.

## **8. Termination for Default**

The University may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract (Agreement) in whole or part:

- a. if the Supplier(DCP) fails to Service for the hosting or Data center services in Annexure "A".
- b. within the period(s) specified in the Contract, or within any extension thereof granted by the university,; or
- b. if the Supplier fails to perform any other obligation(s) under the Contract,; or
- c. If the Supplier, in the judgment of the University has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

### **For the purpose of this Clause:**

"**Corrupt practice**" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

"**fraudulent practice**" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

## **9. Maintenance:**

The Data center Provider (DCP) will accomplish preventive and breakdown maintenance activities to ensure that all hardware / Unit execute without defect or interruption for at least 98% uptime for 24 hours a day, 7 days a week of operation of the machine worked . DCP shall either immediately replace the defective unit or replace it at its own cost. The DCP will respond to a site visit and commence repair work on the equipment within 24 hours.

10. Tenders received late, incomplete tenders and tenders not in conformity with our prescribed specifications, terms and conditions will be rejected. Solapur University, Solapur will not be responsible for postal delay, non-receipt / non-delivery of the tender documents or loss of documents in transit.

11. Not with standing anything contained in the memorandum and/or articles of association of the party the Civil Court situated at Solapur will have the jurisdiction to deal and decide any matter arising out of the order.

## **12. Technical Terms & Conditions:**

- a. The cost mentioned should include all maintenance repair & parts replacement of the Hardware & include upgrades patching of the operation system and database software (SQL server 2012 Standard edit) for the period of services.
- b. Full daily Data backup should be available.
- c. The data center should be kept in good condition to support & to provide service accordance to specification in this tender .
- d. University shall not share any liability required maintenance & repairs of the data center.
- e. The DATA center should be ISO certified.
- f. The DATA center should have carrier neutrality, i.e. should have local loop and backbone infrastructure from multiple major bandwidth providers to avoid any kind of signal source dependency.
- g. The DADA center should compliant with ITIL framework.
- h. The service provide must not sub/ late or rent or outsource the equipment from some other service provider .i.e. the servers, firewalls routers etc. should be owned managed directly by the party providing the leased servers.

I/We have read all the enclosed Terms and Conditions carefully and ready to accept and according to that I/We are submitting herewith the tender.



### Annexure "A"

#### Detailed Specification for Data Center

I/We the undersigned am/are ready to complete the following mentioned job with accepting the terms and conditions which are enclosed with this tender form and quote for the same.

A) DATA Server should provide following Hardware configuration

HS22, Xeon 2C E5620 80W 2.40GHz / 1066MHz FSB/ 12MB Cache, 3x2GB O/Bay 2.5in SAS Intel Xeon 2C Processor Model E5620 80W 2.40GHz/1066MHz/12MB 2GB (1x2GB, 1Rx8, 1.5V) PC3-10600 CL9 ECC DDR3 1333MHz VLP RDIMM 8GB (1x8GB, 2Rx4, 1.5V) PC3-10600 CL9 ECC DDR3 1333MHz VLP RDIMM IBM 146 GB 2.5in SFF Slim-HS 10K 6Gbps SAS HDD	1+1(Standby)
Emulex 8Gb Fibre Channel Expansion Card (CIOv) for IBM Blade Center	1+1(Standby)
Windows Srv 2008 R2	1+1(Standby)
SQL SRV 2008 R2 SNGL OLP NL	1+1(Standby)

B) Data Center should provide Shared Hosting Services as under

1. Blade Server based solution
2. Intel Xeon 2C E5620 80W 2.40GHz/1066MHz/12MB or above
3. 8 GB RAM
4. 200 GB SAN Storage
5. N+1 redundancy for power supply at all stages
6. N+1 redundant precision cooling
7. 24x7 physical security
8. 24x7 Surveillance and monitoring
9. Fire protection
10. Humidity control
11. Multiple connectivity routes to internet
12. Complete Server Administration
13. 50 GB MS SQL Server database included in the SAN storage
14. Managed CISCO/Fortinet Firewall
15. Managed CISCO Router
16. Managed CISCO Switches
17. Managed backup using automated Tape Libraries
18. Downloadable data backup on demand
19. Windows 2008 R2 64bit – Required Full Management Services from vendor
20. Terminal Services with Remote App
21. Microsoft SQL Server 2012/2008 Standard version – Required Full Management services from vendor
22. Guaranteed re-commissioning within 1 hour in case of failure of the primary server
23. Managed firewall Services.
24. Antivirus protection.
25. Application hosting as per requirement.

c.) Data Center Hosting should include the following items.

- a. Server hardware for hosting
- b. Windows OS



- c. SQL Server database
- d. Symantec Antivirus
- e. OS patching and upgrades
- f. OS configurations for security, performance
- g. AV Scans and monitoring
- h. SQL Server configurations
- i. SQL server upgrades and patching
- j. Daily backups
- k. SQL Server Database restore (when needed)
- l. Server restore/transfer/rebuild (when needed)
- m. 24x7 Server monitoring for service upkeep
- n. Hardware repairs, replacements and AMCs
- o. 10 GB per month data transfer
- p. The server will be used to host the examination software developed by running on ASP.NET and MS SQL Server



## Commercial Bid

Nature of Work	Unit	Rate per Month
HS22, Xeon 2C E5620 80W 2.40GHz / 1066MHz FSB/ 12MB Cache, 3x2GB O/Bay 2.5in SAS Intel Xeon 2C Processor Model E5620 80W 2.40GHz/1066MHz/12MB 2GB (1x2GB, 1Rx8, 1.5V) PC3-10600 CL9 ECC DDR3 1333MHz VLP RDIMM 8GB (1x8GB, 2Rx4, 1.5V) PC3-10600 CL9 ECC DDR3 1333MHz VLP RDIMM IBM 146 GB 2.5in SFF Slim-HS 10K 6Gbps SAS HDD	1+1(Standby)	
Emulex 8Gb Fibre Channel Expansion Card (CIOv) for IBM Blade Center	1+1(Standby)	
Windows Srv 2008 R2	1+1(Standby)	
SQL SRV 2008 R2 SNGL OLP NL	1+1(Standby)	

1. Above Rates are including all Taxes or Excluding
2. Above service for 2 year.
3. If the university requires it, then one month prior, it will remain to stop its services